

Section 1: 10-Q (10-Q)

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UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 10-Q

Quarterly report pursuant to Section 13 or 15(d) of the
Securities Exchange Act of 1934

For the quarterly period ended September 30, 2019

Commission file number 001-11252

Hallmark Financial Services, Inc.

(Exact name of registrant as specified in its charter)

Nevada
(State or other jurisdiction of
Incorporation or organization)

87-0447375
(I.R.S. Employer
Identification No.)

5420 Lyndon B. Johnson Freeway, Suite
1100, Dallas, Texas

(Address of principal executive offices)

75240

(Zip Code)

Registrant's telephone number, including area code: (817) 348-1600

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Trading Symbol(s) | Name of each exchange on which registered |
|--------------------------------|-------------------|---|
| Common Stock, \$0.18 par value | HALL | Nasdaq Global Market |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 15(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date: Common Stock, par value \$0.18 per share -18,123,093 shares outstanding as of November 7, 2019.



**PART I
FINANCIAL INFORMATION**

Item 1. Financial Statements

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Hallmark Financial Services, Inc. and Subsidiaries
Consolidated Balance Sheets
(\$ in thousands, except par value)

| | September 30, 2019 | December 31, 2018 |
|--|-----------------------------------|------------------------------|
| | (unaudited) | |
| ASSETS | | |
| Investments: | | |
| Debt securities, available-for-sale, at fair value (amortized cost; \$564,602 in 2019 and \$550,268 in 2018) | \$ 568,831 | \$ 545,870 |
| Equity securities (cost; \$68,737 in 2019 and \$68,709 in 2018) | 92,099 | 80,896 |
| Other investments (cost; \$3,763 in 2019 and \$3,763 in 2018) | 3,009 | 1,148 |
| Total investments | 663,939 | 627,914 |
| Cash and cash equivalents | 64,045 | 35,594 |
| Restricted cash | 1,697 | 4,877 |
| Ceded unearned premiums | 164,046 | 133,031 |
| Premiums receivable | 140,580 | 119,778 |
| Accounts receivable | 1,646 | 1,619 |
| Receivable for securities | 6,351 | 3,369 |
| Reinsurance recoverable | 313,552 | 252,029 |
| Deferred policy acquisition costs | 21,904 | 14,291 |
| Goodwill | 44,695 | 44,695 |
| Intangible assets, net | 5,706 | 7,555 |
| Deferred federal income taxes, net | 556 | 4,983 |
| Prepaid expenses | 1,551 | 2,588 |
| Other assets | 33,266 | 12,571 |
| Total assets | \$ 1,463,534 | \$ 1,264,894 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| Liabilities: | | |
| Senior unsecured notes due 2029 (less unamortized debt issuance cost of \$966 in 2019) | \$ 49,034 | \$ — |
| Revolving credit facility payable | — | 30,000 |
| Subordinated debt securities (less unamortized debt issuance cost of \$859 in 2019 and \$898 in 2018) | 55,843 | 55,804 |
| Reserves for unpaid losses and loss adjustment expenses | 565,296 | 527,247 |
| Unearned premiums | 380,066 | 298,061 |
| Reinsurance balances payable | 61,799 | 67,328 |
| Pension liability | 1,410 | 2,018 |
| Payable for securities | 1,952 | 698 |
| Federal income tax payable | 680 | 4 |
| Accounts payable and other accrued expenses | 51,021 | 28,202 |
| Total liabilities | 1,167,101 | 1,009,362 |
| Commitments and contingencies (Note 18) | | |
| Stockholders' equity: | | |
| Common stock, \$.18 par value, authorized 33,333,333 shares; issued 20,872,831 shares in 2019 and 2018 | 3,757 | 3,757 |
| Additional paid-in capital | 123,095 | 123,168 |
| Retained earnings | 194,536 | 161,195 |
| Accumulated other comprehensive income (loss) | 246 | (6,660) |
| Treasury stock (2,749,738 shares in 2019 and 2,846,131 in 2018), at cost | (25,201) | (25,928) |
| Total stockholders' equity | 296,433 | 255,532 |
| Total liabilities and stockholders' equity | \$ 1,463,534 | \$ 1,264,894 |

The accompanying notes are an integral part of the consolidated financial statements

Hallmark Financial Services, Inc. and Subsidiaries
Consolidated Statements of Operations

(Unaudited)

(\$ in thousands, except per share amounts)

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|-------------------------------------|-------------------------------------|----------------|------------------------------------|----------------|
| | 2019 | 2018 | 2019 | 2018 |
| Gross premiums written | \$ 224,178 | \$ 169,112 | \$ 629,730 | \$ 495,836 |
| Ceded premiums written | (96,405) | (81,100) | (260,711) | (226,545) |
| Net premiums written | 127,773 | 88,012 | 369,019 | 269,291 |
| Change in unearned premiums | (15,274) | 850 | (50,991) | 2,496 |
| Net premiums earned | 112,499 | 88,862 | 318,028 | 271,787 |
| Investment income, net of expenses | 5,050 | 4,860 | 15,573 | 13,706 |
| Investment (losses) gains, net | (1,342) | 6,980 | 17,412 | 2,678 |
| Finance charges | 1,778 | 1,347 | 5,309 | 3,548 |
| Commission and fees | 287 | 869 | 944 | 2,604 |
| Other income | 13 | 28 | 43 | 89 |
| Total revenues | 118,285 | 102,946 | 357,309 | 294,412 |
| Losses and loss adjustment expenses | 78,548 | 64,245 | 221,861 | 191,568 |
| Operating expenses | 31,074 | 24,829 | 87,656 | 78,402 |
| Interest expense | 1,386 | 1,180 | 3,879 | 3,335 |
| Amortization of intangible assets | 617 | 617 | 1,851 | 1,851 |
| Total expenses | 111,625 | 90,871 | 315,247 | 275,156 |
| Income before tax | 6,660 | 12,075 | 42,062 | 19,256 |
| Income tax expense | 1,373 | 2,390 | 8,721 | 3,834 |
| Net income | 5,287 | 9,685 | 33,341 | 15,422 |
| Net income per share: | | | | |
| Basic | \$ 0.29 | \$ 0.54 | \$ 1.84 | \$ 0.85 |
| Diluted | \$ 0.29 | \$ 0.53 | \$ 1.82 | \$ 0.85 |

The accompanying notes are an integral part of the consolidated financial statements

Hallmark Financial Services, Inc. and Subsidiaries
Consolidated Statements of Comprehensive Income
(Unaudited)
(\$ in thousands)

| | Three Months Ended | | Nine Months Ended | |
|---|---------------------------|------------------|--------------------------|------------------|
| | September 30, | | September 30, | |
| | 2019 | 2018 | 2019 | 2018 |
| Net income | \$ 5,287 | \$ 9,685 | \$ 33,341 | \$ 15,422 |
| Other comprehensive income: | | | | |
| Change in net actuarial gain | 36 | 27 | 108 | 80 |
| Tax effect on change in net actuarial gain | (8) | (6) | (23) | (17) |
| Unrealized holding gains arising during the period | 1,777 | 342 | 13,010 | 1,909 |
| Tax effect on unrealized holding gains arising during the period | (373) | (72) | (2,732) | (401) |
| Reclassification adjustment for (gains) losses included in net income | (175) | 166 | (4,376) | 159 |
| Tax effect on reclassification adjustment for gains (losses) included in net income | 36 | (35) | 919 | (33) |
| Other comprehensive income, net of tax | <u>1,293</u> | <u>422</u> | <u>6,906</u> | <u>1,697</u> |
| Comprehensive income | <u>\$ 6,580</u> | <u>\$ 10,107</u> | <u>\$ 40,247</u> | <u>\$ 17,119</u> |

The accompanying notes are an integral part of the consolidated financial statements

Hallmark Financial Services, Inc. and Subsidiaries
Consolidated Statements of Stockholders' Equity
(Unaudited)
(\$ in thousands)

| | Three Months Ended | | Nine Months Ended | |
|---|---------------------------|--------------------------|--------------------------|--------------------------|
| | September 30, | | September 30, | |
| | 2019 | 2018 | 2019 | 2018 |
| Common Stock | | | | |
| Balance, beginning of period | \$ 3,757 | \$ 3,757 | \$ 3,757 | \$ 3,757 |
| Balance, end of period | 3,757 | 3,757 | 3,757 | 3,757 |
| Additional Paid-In Capital | | | | |
| Balance, beginning of period | 122,778 | 123,017 | 123,168 | 123,180 |
| Equity based compensation | 317 | 36 | 514 | 37 |
| Shares issued under employee benefit plans | — | — | (587) | (164) |
| Balance, end of period | 123,095 | 123,053 | 123,095 | 123,053 |
| Retained Earnings | | | | |
| Balance, beginning of period | 189,249 | 156,585 | 161,195 | 136,474 |
| Cumulative effect of adoption of updated accounting guidance for equity financial instruments at January 1,2018 | — | — | — | 16,993 |
| Reclassification of certain tax effects from accumulated other comprehensive income at January 1,2018 | — | — | — | (2,619) |
| Net income | 5,287 | 9,685 | 33,341 | 15,422 |
| Balance, end of period | 194,536 | 166,270 | 194,536 | 166,270 |
| Accumulated Other Comprehensive Income (Loss) | | | | |
| Balance, beginning of period | (1,047) | (865) | (6,660) | 12,234 |
| Cumulative effect of adoption of updated accounting guidance for equity financial instruments at January 1,2018 | — | — | — | (16,993) |
| Reclassification of certain tax effects from accumulated other comprehensive income at January 1,2018 | — | — | — | 2,619 |
| Additional minimum pension liability, net of tax | 28 | 21 | 85 | 63 |
| Unrealized holding gains arising during period, net of tax | 1,404 | 270 | 10,278 | 1,508 |
| Reclassification adjustment for (gains) losses included in net income, net of tax | (139) | 131 | (3,457) | 126 |
| Balance, end of period | 246 | (443) | 246 | (443) |
| Treasury Stock | | | | |
| Balance, beginning of period | (25,201) | (25,585) | (25,928) | (24,527) |
| Acquisition of treasury stock | — | — | (1,380) | (1,464) |
| Shares issued under employee benefit plans | — | — | 2,107 | 406 |
| Balance, end of period | (25,201) | (25,585) | (25,201) | (25,585) |
| Total Stockholders' Equity | <u>\$296,433</u> | <u>\$ 267,052</u> | <u>\$296,433</u> | <u>\$ 267,052</u> |

The accompanying notes are an integral part of the consolidated financial statements

Hallmark Financial Services, Inc. and Subsidiaries
Consolidated Statements of Cash Flows
(Unaudited)
(\$ in thousands)

| | Nine Months Ended | |
|--|--------------------------|------------------|
| | September 30, | |
| | 2019 | 2018 |
| Cash flows from operating activities: | | |
| Net income | \$ 33,341 | \$ 15,422 |
| Adjustments to reconcile net income to cash provided by (used in) operating activities: | | |
| Depreciation and amortization expense | 4,001 | 3,801 |
| Deferred federal income taxes | 2,596 | 445 |
| Investment gains, net | (17,412) | (2,678) |
| Share-based payments expense | 514 | 37 |
| Change in ceded unearned premiums | (31,015) | (23,244) |
| Change in premiums receivable | (20,802) | (6,993) |
| Change in accounts receivable | (27) | 49 |
| Change in deferred policy acquisition costs | (7,613) | 2,852 |
| Change in unpaid losses and loss adjustment expenses | 38,049 | 3,716 |
| Change in unearned premiums | 82,005 | 20,747 |
| Change in reinsurance recoverable | (61,523) | (43,004) |
| Change in reinsurance balances payable | (5,529) | 3,343 |
| Change in current federal income tax payable | 676 | 7,676 |
| Change in all other liabilities | 677 | (4,429) |
| Change in all other assets | 4,962 | 3,277 |
| Net cash provided by (used in) operating activities | 22,900 | (18,983) |
| Cash flows from investing activities: | | |
| Purchases of property and equipment | (3,688) | (1,530) |
| Purchases of investment securities | (184,689) | (160,147) |
| Maturities, sales and redemptions of investment securities | 171,587 | 177,693 |
| Net cash (used in) provided by investing activities | (16,790) | 16,016 |
| Cash flows from financing activities: | | |
| Proceeds from exercise of employee stock options | 1,520 | 242 |
| Payment of revolving credit facility | (30,000) | — |
| Payment of debt issuance costs | (979) | — |
| Proceeds from senior unsecured note offering | 50,000 | — |
| Purchase of treasury shares | (1,380) | (1,464) |
| Net cash provided by (used in) financing activities | 19,161 | (1,222) |
| Increase (decrease) in cash and cash equivalents and restricted cash | 25,271 | (4,189) |
| Cash and cash equivalents and restricted cash at beginning of period | 40,471 | 67,633 |
| Cash and cash equivalents and restricted cash at end of period | <u>\$ 65,742</u> | <u>\$ 63,444</u> |

The accompanying notes are an integral part of the consolidated financial statements

Hallmark Financial Services, Inc. and Subsidiaries
Notes to Consolidated Financial Statements (Unaudited)

1. General

Hallmark Financial Services, Inc. (“Hallmark” and, together with subsidiaries, “we,” “us,” “our,” or the “Company”) is an insurance holding company that offers commercial and personal insurance that serves businesses and individuals in specialty and niche markets. We focus on marketing, distributing, underwriting and servicing property and casualty insurance products that require specialized underwriting expertise or market knowledge. We believe this approach provides us the best opportunity to achieve favorable policy terms and pricing. The insurance policies we produce are written by our six insurance company subsidiaries as well as unaffiliated insurers. We pursue our business activities primarily through subsidiaries whose operations are organized into product-specific business units that are supported by our insurance company subsidiaries. Our Commercial Auto business unit offers primary and excess commercial vehicle insurance products and services; our E&S Casualty business unit offers primary and excess liability, excess public entity liability and E&S package insurance products and services; our E&S Property business unit offers primary and excess commercial property insurance for both catastrophe and non-catastrophe exposures; our Professional Liability business unit offers healthcare and financial lines professional liability insurance products and services primarily for businesses, medical professionals, medical facilities and senior care facilities; and our Aerospace & Programs business unit offers general aviation and satellite launch property/casualty insurance products and services, as well as certain specialty programs. These products and services were previously reported as the Contract Binding and Specialty Commercial operating units. Our Commercial Accounts business unit (f/k/a Standard Commercial P&C operating unit) offers package and monoline property/casualty and occupational accident insurance products. Effective June 1, 2016 we ceased marketing new or renewal occupational accident policies. Our former Workers Compensation operating unit specialized in small and middle market workers compensation business. Effective July 1, 2015, we no longer market or retain any risk on new or renewal workers compensation policies. Our Specialty Personal Lines business unit offers non-standard personal automobile and renters insurance products and services. Our insurance company subsidiaries supporting these business units are American Hallmark Insurance Company of Texas (“AHIC”), Hallmark Insurance Company (“HIC”), Hallmark Specialty Insurance Company (“HSIC”), Hallmark County Mutual Insurance Company, Hallmark National Insurance Company and Texas Builders Insurance Company.

These business units are segregated into three reportable industry segments for financial accounting purposes. The Specialty Commercial Segment includes our Commercial Auto business unit, our E&S Casualty business unit, our E&S Property business unit, our Professional Liability business unit and our Aerospace & Programs business unit. The Standard Commercial Segment includes our Commercial Accounts business unit and the run-off from our former Workers Compensation operating unit. The Personal Segment consists solely of our Specialty Personal Lines business unit. The realignment of our business units did not affect the comparability of our reportable industry segments.

2. Basis of Presentation

Our unaudited consolidated financial statements included herein have been prepared in accordance with U.S. generally accepted accounting principles (“GAAP”) and include our accounts and the accounts of our subsidiaries. All significant intercompany accounts and transactions have been eliminated in consolidation. Certain information and footnote disclosures normally included in financial statements prepared in accordance with GAAP have been condensed or omitted pursuant to rules and regulations of the Securities and Exchange Commission (“SEC”) for interim financial reporting. These unaudited consolidated financial statements should be read in conjunction with our audited consolidated financial statements for the year ended December 31, 2018 included in our Annual Report on Form 10-K filed with the SEC.

The interim financial data as of September 30, 2019 and 2018 is unaudited. However, in the opinion of management, the interim data includes all adjustments, consisting of normal recurring adjustments, necessary for a fair statement of the results for the interim periods. The results of operations for the periods ended September 30, 2019 are not necessarily indicative of the operating results to be expected for the full year.

Income Taxes

We file a consolidated federal income tax return. Deferred federal income taxes reflect the future tax consequences of differences between the tax basis of assets and liabilities and their financial reporting amounts at each year end. Deferred taxes are recognized using the liability method, whereby tax rates are applied to cumulative temporary differences based on when and how they are expected to affect the tax return. Deferred tax assets and liabilities are adjusted for tax rate changes in effect for the year in which these temporary differences are expected to be recovered or settled.

Reclassifications

Certain prior year amounts have been reclassified to conform with current year presentation.

Use of Estimates in the Preparation of the Financial Statements

Our preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect our reported amounts of assets and liabilities and our disclosure of contingent assets and liabilities at the date of our consolidated financial statements, as well as our reported amounts of revenues and expenses during the reporting period. Refer to “Critical Accounting Estimates and Judgments” under Item 7 of our Annual Report on Form 10-K for the year ended December 31, 2018 for information on accounting policies that we consider critical in preparing our consolidated financial statements. Actual results could differ materially from those estimates.

Fair Value of Financial Instruments

Fair value estimates are made at a point in time based on relevant market data as well as the best information available about the financial instruments. Fair value estimates for financial instruments for which no or limited observable market data is available are based on judgments regarding current economic conditions, credit and interest rate risk. These estimates involve significant uncertainties and judgments and cannot be determined with precision. As a result, such calculated fair value estimates may not be realizable in a current sale or immediate settlement of the instrument. In addition, changes in the underlying assumptions used in the fair value measurement technique, including discount rate and estimates of future cash flows, could significantly affect these fair value estimates.

Cash and Cash Equivalents: The carrying amounts reported in the balance sheet for these instruments approximate their fair values.

Restricted Cash: The carrying amount for restricted cash reported in the balance sheet approximates the fair value.

Senior Unsecured Notes Due 2029: Our senior unsecured notes payable due in 2029 had a carry value of \$49.0 million and a fair value of \$49.1 million as of September 30, 2019. The fair value is based on discounted cash flows using a discount rate derived from LIBOR spot rates plus a market spread resulting in discount rates ranging between 6.2% to 6.8% for each future payment date. Our senior unsecured notes payable would be included in Level 3 of the fair value hierarchy if they were reported at fair value

Subordinated Debt Securities: Our trust preferred securities have a carried value of \$55.8 million and a fair value of \$39.7 million as of September 30, 2019. The fair value of our trust preferred securities is based on discounted cash flows using a current yield to maturity of 8.0%, which is based on similar issues to discount future cash flows. Our trust preferred securities would be included in Level 3 of the fair value hierarchy if they were reported at fair value.

For reinsurance balances, premiums receivable, federal income tax recoverable/payable, other assets and other liabilities, the carrying amounts approximate fair value because of the short maturity of such financial instruments.

Variable Interest Entities

On June 21, 2005, we formed Hallmark Statutory Trust I (“Trust I”), an unconsolidated trust subsidiary, for the sole purpose of issuing \$30.0 million in trust preferred securities. Trust I used the proceeds from the sale of these securities and our initial capital contribution to purchase \$30.9 million of subordinated debt securities from Hallmark. The debt securities are the sole assets of Trust I, and the payments under the debt securities are the sole revenues of Trust I.

On August 23, 2007, we formed Hallmark Statutory Trust II (“Trust II”), an unconsolidated trust subsidiary, for the sole purpose of issuing \$25.0 million in trust preferred securities. Trust II used the proceeds from the sale of these securities and our initial capital contribution to purchase \$25.8 million of subordinated debt securities from Hallmark. The debt securities are the sole assets of Trust II, and the payments under the debt securities are the sole revenues of Trust II.

We evaluate on an ongoing basis our investments in Trust I and Trust II (collectively the “Trusts”) and have determined that we do not have a variable interest in the Trusts. Therefore, the Trusts are not included in our consolidated financial statements.

We are also involved in the normal course of business with variable interest entities (“VIE’s”) primarily as a passive investor in mortgage-backed securities and certain collateralized corporate bank loans issued by third party VIE’s. The maximum exposure to loss with respect to these investments is the investment carrying values included in the consolidated balance sheets.

Adoption of New Accounting Pronouncements

In February 2018, the Financial Accounting Standards Board (“FASB”) issued updated guidance that allows a reclassification of the stranded tax effects in accumulated other comprehensive income (AOCI) resulting from the Tax Cuts and Jobs Act of 2017 (TCJA). Current guidance requires the effect of a change in tax laws or rates on deferred tax balances to be reported in income from continuing operations in the accounting period that includes the period of enactment, even if the related income tax effects were originally charged or credited directly to AOCI. The amount of the reclassification would include the effect of the change in the U.S. federal corporate income tax rate on the gross deferred tax amounts and related valuation allowances, if any, at the date of the enactment of TCJA related to items in AOCI. The updated guidance was effective for reporting periods beginning after December 15, 2018 and is to be applied retrospectively to each period in which the effect of the TCJA related to items remaining in AOCI are recognized or at the beginning of the period of adoption. Early adoption is permitted. The Company adopted the updated guidance effective January 1, 2018 and elected to reclassify the income tax effects of the TCJA from AOCI to retained earnings as of January 1, 2018. This reclassification resulted in a decrease in retained earnings of \$2.6 million as of January 1, 2018 and an increase in AOCI by the same amount.

In March 2017, the FASB issued ASU 2017-08, “Premium Amortization on Purchased Callable Securities” (Subtopic 310-20). ASU 2017-08 is intended to enhance the accounting for amortization of premiums for purchased callable debt securities. The guidance amends the amortization period for certain purchased callable debt securities held at a premium. Securities that contain explicit, noncontingent call features that are callable at fixed prices and on preset dates should shorten the amortization period for the premium to the earliest call date (and if the call option is not exercised, the effective yield is reset using the payment terms of the debt security). The standard is effective for fiscal years, and interim periods within those years, beginning after December 15, 2018, and is to be applied on a modified retrospective basis through a cumulative-effect adjustment directly to retained earnings. The adoption of ASU 2017-08 had no impact on our financial results and disclosures.

In January 2017, the FASB issued ASU 2017-01, “Clarifying the Definition of a Business (Topic 715)”. ASU 2017-01 is intended to assist entities in evaluating whether transactions should be accounted for as acquisitions (or disposals) of assets or businesses. ASU 2017-01 is effective for annual periods beginning after December 15, 2017, including interim periods within those annual periods. The adoption of this standard did not have a material impact on our financial condition or results of operations.

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In January 2016, the FASB issued ASU 2016-01, “Recognition and Measurement of Financial Assets and Financial Liabilities” (Subtopic 825-10). ASU 2016-01 requires equity investments that are not consolidated or accounted for under the equity method of accounting to be measured at fair value with changes in fair value recognized in net income. ASU 2016-01 also requires us to assess the ability to realize our deferred tax assets (“DTAs”) related to an available-for-sale debt security in combination with our other DTAs. ASU 2016-01 was effective for fiscal years beginning after December 15, 2017, including interim periods within those fiscal years. The adoption of this guidance resulted in the recognition of \$17.0 million of net after-tax unrealized gains on equity investments as a cumulative effect adjustment that increased retained earnings as of January 1, 2018 and decreased AOCI by the same amount. The Company elected to report changes in the fair value of equity investments in investment gains (losses) in the Consolidated Statement of Operations.

In February 2016, the FASB issued ASU 2016-02, “Leases (Topic 842)”. ASU 2016-02 requires organizations that lease assets to recognize on the balance sheet the assets and liabilities for the rights and obligations created by those leases. Additionally, ASU 2016-02 modifies current guidance for lessors' accounting. ASU 2016-02 is effective for interim and annual reporting periods beginning on or after January 1, 2019, with early adoption permitted. During 2018, the FASB issued several amendments and targeted improvements to ease the application of the standard, including the addition of a transition approach that gives the Company the option of applying the standard at either the beginning of the earliest comparative period presented or the beginning of the period of adoption. We adopted the standard on its effective date of January 1, 2019. We also elected certain practical expedients that allow us not to reassess existing leases under the new guidance. As of September 30, 2019, \$16.6 million of right-of-use assets and \$17.5 million of lease liabilities for operating leases were included in the other assets and other liabilities line items of the balance sheet, respectively, as a result of the adoption of this update.

In August 2016, the FASB issued ASU 2016-15, “Classification of Certain Cash Receipts and Cash Payments” (Topic 230). ASU 2016-15 will reduce diversity in practice on how eight specific cash receipts and payments are classified on the statement of cash flows. The ASU is effective for fiscal years beginning after December 15, 2017, including interim periods within those years. The adoption of this new guidance did not have a material impact on our financial results or disclosures.

In November 2016, the FASB issued ASU 2016-18, “Statement of Cash Flows (Topic 230): Restricted Cash.” The purpose of ASU 2016-18 is to eliminate the diversity in classifying and presenting changes in restricted cash in the statement of cash flows. The new guidance requires restricted cash to be combined with cash and cash equivalents when reconciling the beginning and ending balances of cash on the statement of cash flows, thereby no longer requiring transactions such as transfers between restricted and unrestricted cash to be treated as a cash flow activity. Further, the new guidance requires the nature of the restrictions to be disclosed, as well as a reconciliation between the balance sheet and the statement of cash flows on how restricted and unrestricted cash are segregated. The new guidance is effective for fiscal years beginning after December 15, 2017, and interim periods within that fiscal year, with early adoption permitted. Effective January 1, 2018, we retrospectively adopted this new guidance which did not have a material impact on our financial results or disclosures.

In May 2014, the FASB issued ASU 2014-09, guidance which revises the criteria for revenue recognition. Under the guidance, the transaction price is attributed to underlying performance obligations in the contract and revenue is recognized as the entity satisfies the performance obligations and transfers control of a good or service to the customer. Incremental costs of obtaining a contract may be capitalized to the extent the entity expects to recover those costs. The guidance is effective for reporting periods beginning after December 15, 2017 and is to be applied retrospectively. Revenue from insurance contracts is excluded from the scope of this new guidance. While insurance contracts are excluded from this guidance, policy fee income, billing and other fees and fee income related to property business written as a cover-holder through a Lloyds Syndicate is subject to this updated guidance. The adoption of this new guidance did not have a material impact on our financial results or disclosures.

Recently Issued Accounting Pronouncements

On August 28, 2018, the FASB issued ASU 2018-13, “Fair Value Measurement: Disclosure Framework—Changes to the Disclosure Requirements for Fair Value Measurement” (Topic 820), which amends ASC 820 to add, remove, and

modify fair value measurement disclosure requirements. The requirements to disclose the amount of and reasons for transfers between Level 1 and Level 2 of the fair value hierarchy, the policy for timing of transfers between levels and the valuation processes for Level 3 fair value measurements have all been removed. However, the changes in unrealized gains and losses included in other comprehensive income for recurring Level 3 fair value measurements held at the end of the reporting period must be disclosed along with the range and weighted average of significant unobservable inputs used to develop Level 3 fair value measurements (or other quantitative information if it is more reasonable). Finally, for investments measured at net asset value, the requirements have been modified so that the timing of liquidation and the date when restrictions from redemption might lapse are only disclosed if the investee has communicated the timing to the entity or announced the timing publicly. This ASU is effective for annual and interim reporting periods beginning after December 15, 2019. As the amendments are only disclosure related, our financial statements will not be materially impacted by this update.

In January 2017, the FASB issued ASU 2017-04, “Simplifying the Test for Goodwill Impairment” (Topic 350). ASU 2017-04 requires only a one-step quantitative impairment test, whereby a goodwill impairment loss will be measured as the excess of a reporting unit’s carrying amount over its fair value (not to exceed the total goodwill allocated to that reporting unit). It eliminates Step 2 of the current two-step goodwill impairment test, under which a goodwill impairment loss is measured by comparing the implied fair value of a reporting unit’s goodwill. The ASU is effective for annual or any interim goodwill impairment tests in fiscal years beginning after December 15, 2019. We are currently evaluating the impact that the adoption of ASU 2017-04 will have on our financial results and disclosures.

In June 2016, the FASB issued ASU 2016-13, “Measurement of Credit Losses on Financial Instruments” (Topic 326). ASU 2016-13 requires organizations to estimate credit losses on certain types of financial instruments, including receivables and available-for-sale debt securities, by introducing an approach based on expected losses. The expected loss approach will require entities to incorporate considerations of historical information, current information and reasonable and supportable forecasts. As a smaller reporting company, ASU 2016-13 is effective for fiscal years of the Company beginning after December 15, 2022, including interim periods within those fiscal years. ASU 2016-13 requires a modified retrospective transition method and early adoption is permitted. We are currently evaluating the impact that the adoption of this standard will have on our financial results and disclosures, but do not anticipate that any potential impact would be material.

3. Fair Value

ASC 820 defines fair value, establishes a consistent framework for measuring fair value and expands disclosure requirements about fair value measurements. ASC 820, among other things, requires us to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. In addition, ASC 820 precludes the use of block discounts when measuring the fair value of instruments traded in an active market, which were previously applied to large holdings of publicly traded equity securities.

We determine the fair value of our financial instruments based on the fair value hierarchy established in ASC 820. In accordance with ASC 820, we utilize the following fair value hierarchy:

- Level 1: quoted prices in active markets for identical assets;
- Level 2: inputs to the valuation methodology include quoted prices for similar assets and liabilities in active markets, inputs of identical assets for less active markets, and inputs that are observable for the asset or liability, either directly or indirectly, for substantially the full term of the instrument; and
- Level 3: inputs to the valuation methodology that are unobservable for the asset or liability.

This hierarchy requires the use of observable market data when available.

Under ASC 820, we determine fair value based on the price that would be received for an asset or paid to transfer a liability in an orderly transaction between market participants on the measurement date. It is our policy to maximize the use of observable inputs and minimize the use of unobservable inputs when developing fair value measurements, in

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accordance with the fair value hierarchy described above. Fair value measurements for assets and liabilities where there exists limited or no observable market data are calculated based upon our pricing policy, the economic and competitive environment, the characteristics of the asset or liability and other factors as appropriate. These estimated fair values may not be realized upon actual sale or immediate settlement of the asset or liability.

Where quoted prices are available on active exchanges for identical instruments, investment securities are classified within Level 1 of the valuation hierarchy. Level 1 investment securities include common and preferred stock and an equity warrant classified as Other Investments.

Level 2 investment securities include corporate bonds, collateralized corporate bank loans, municipal bonds, U.S. Treasury securities, other obligations of the U.S. Government and mortgage-backed securities for which quoted prices are not available on active exchanges for identical instruments. We use third party pricing services to determine fair values for each Level 2 investment security in all asset classes. Since quoted prices in active markets for identical assets are not available, these prices are determined using observable market information such as quotes from less active markets and/or quoted prices of securities with similar characteristics, among other things. We have reviewed the processes used by the pricing services and have determined that they result in fair values consistent with the requirements of ASC 820 for Level 2 investment securities. We have not adjusted any prices received from third party pricing sources. There were no transfers between Level 1 and Level 2 securities.

In cases where there is limited activity or less transparency around inputs to the valuation, investment securities are classified within Level 3 of the valuation hierarchy. Level 3 investments are valued based on the best available data in order to approximate fair value. This data may be internally developed and consider risk premiums that a market participant would require. Investment securities classified within Level 3 include other less liquid investment securities.

The following table presents for each of the fair value hierarchy levels, our assets that are measured at fair value on a recurring basis at September 30, 2019 and December 31, 2018 (in thousands):

| | As of September 30, 2019 | | | |
|---|---|--|--|------------------|
| | Quoted Prices in Active Markets for Identical Assets | | | |
| | (Level 1) | Other Observable Inputs (Level 2) | Unobservable Inputs (Level 3) | Total |
| U.S. Treasury securities and obligations of U.S. Government | \$ — | \$ 48,345 | \$ - | \$ 48,345 |
| Corporate bonds | — | 283,678 | 444 | 284,122 |
| Collateralized corporate bank loans | — | 121,317 | - | 121,317 |
| Municipal bonds | — | 106,311 | - | 106,311 |
| Mortgage-backed | — | 8,736 | - | 8,736 |
| Total debt securities | — | 568,387 | 444 | 568,831 |
| Total equity securities | 92,099 | — | — | 92,099 |
| Total other investments | 3,009 | — | — | 3,009 |
| Total investments | \$ 95,108 | \$ 568,387 | \$ 444 | \$663,939 |

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| | As of December 31, 2018 | | | |
|---|--|--------------------------------------|----------------------------------|------------------|
| | Quoted Prices in Active Markets for Identical Assets | | | Total |
| | (Level 1) | Other Observable Inputs (Level 2) | Unobservable Inputs (Level 3) | |
| U.S. Treasury securities and obligations of U.S. Government | \$ — | \$ 48,106 | \$ — | \$ 48,106 |
| Corporate bonds | — | 241,861 | 291 | 242,152 |
| Collateralized corporate bank loans | — | 126,528 | — | 126,528 |
| Municipal bonds | — | 115,527 | — | 115,527 |
| Mortgage-backed | — | 13,557 | — | 13,557 |
| Total debt securities | — | 545,579 | 291 | 545,870 |
| Total equity securities | 80,896 | — | — | 80,896 |
| Total other investments | 1,148 | — | — | 1,148 |
| Total investments | <u>\$ 82,044</u> | <u>\$ 545,579</u> | <u>\$ 291</u> | <u>\$627,914</u> |

Due to significant unobservable inputs into the valuation model for one corporate bond as of September 30, 2019 and December 31, 2018, we classified this investment as Level 3 in the fair value hierarchy. The corporate bond is a convertible senior note and its fair value was estimated by the sum of the bond value using an income approach discounting the scheduled interest and principal payments and the conversion feature utilizing a binomial lattice model. We also estimated the fair value of the corporate bond utilizing an as-if converted basis into the underlying securities. Significant changes in the unobservable inputs in the fair value measurement of this corporate bond could result in a significant change in the fair value measurement.

The following table summarizes the changes in fair value for all financial assets measured at fair value on a recurring basis using significant unobservable inputs (Level 3) during the nine months ended September 30, 2019 and 2018 (in thousands):

| | |
|--|---------------|
| Beginning balance as of January 1, 2019 | \$ 291 |
| Sales | — |
| Settlements | — |
| Purchases | — |
| Issuances | — |
| Total realized/unrealized gains included in net income | — |
| Net gain included in other comprehensive income | 153 |
| Transfers into Level 3 | — |
| Transfers out of Level 3 | — |
| Ending balance as of September 30, 2019 | <u>\$ 444</u> |
| Beginning balance as of January 1, 2018 | \$ 3,757 |
| Sales | (2,925) |
| Settlements | — |
| Purchases | — |
| Issuances | — |
| Total realized/unrealized gains included in net income | — |
| Net gains included in other comprehensive income | 114 |
| Transfers into Level 3 | — |
| Transfers out of Level 3 | (621) |
| Ending balance as of September 30, 2018 | <u>\$ 325</u> |

4. Investments

The amortized cost and estimated fair value of investments in debt and equity securities by category is as follows (in thousands):

| | <u>Amortized Cost</u> | <u>Gross Unrealized Gains</u> | <u>Gross Unrealized Losses</u> | <u>Fair Value</u> |
|---|-----------------------|---------------------------------------|--|-------------------|
| As of September 30, 2019 | | | | |
| U.S. Treasury securities and obligations of U.S. Government | \$ 48,246 | \$ 121 | \$ (22) | \$ 48,345 |
| Corporate bonds | 281,228 | 3,068 | (174) | 284,122 |
| Collateralized corporate bank loans | 121,741 | 363 | (787) | 121,317 |
| Municipal bonds | 104,540 | 1,826 | (55) | 106,311 |
| Mortgage-backed | 8,847 | 38 | (149) | 8,736 |
| Total debt securities | 564,602 | 5,416 | (1,187) | 568,831 |
| Total equity securities | 68,737 | 30,124 | (6,762) | 92,099 |
| Total other investments | 3,763 | — | (754) | 3,009 |
| Total investments | <u>\$ 637,102</u> | <u>\$ 35,540</u> | <u>\$ (8,703)</u> | <u>\$ 663,939</u> |
| As of December 31, 2018 | | | | |
| U.S. Treasury securities and obligations of U.S. Government | \$ 48,609 | \$ 5 | \$ (508) | \$ 48,106 |
| Corporate bonds | 243,314 | 440 | (1,602) | 242,152 |
| Collateralized corporate bank loans | 131,779 | 19 | (5,270) | 126,528 |
| Municipal bonds | 112,574 | 3,791 | (838) | 115,527 |
| Mortgage-backed | 13,992 | 11 | (446) | 13,557 |
| Total debt securities | 550,268 | 4,266 | (8,664) | 545,870 |
| Total equity securities | 68,709 | 20,693 | (8,506) | 80,896 |
| Total other investments | 3,763 | — | (2,615) | 1,148 |
| Total investments | <u>\$ 622,740</u> | <u>\$ 24,959</u> | <u>\$ (19,785)</u> | <u>\$ 627,914</u> |

Major categories of net investment gains (losses) on investments are summarized as follows (in thousands):

| | <u>Three Months Ended September 30,</u> | | <u>Nine Months Ended September 30,</u> | |
|---|---|-----------------|--|-----------------|
| | <u>2019</u> | <u>2018</u> | <u>2019</u> | <u>2018</u> |
| U.S. Treasury securities and obligations of U.S. Government | \$ — | \$ — | \$ — | \$ — |
| Corporate bonds | 154 | (44) | 171 | (66) |
| Collateralized corporate bank loans | (103) | 23 | (65) | 70 |
| Municipal bonds | 124 | (145) | 4,271 | (164) |
| Mortgage-backed | — | — | (1) | 1 |
| Equity securities | — | — | — | 359 |
| Gain (loss) on investments | 175 | (166) | 4,376 | 200 |
| Unrealized (losses) gains on equity securities | (1,941) | 7,121 | 11,175 | 3,217 |
| Unrealized (losses) gains on other investments | 424 | 25 | 1,861 | (739) |
| Investment (losses) gains, net | <u>\$ (1,342)</u> | <u>\$ 6,980</u> | <u>\$ 17,412</u> | <u>\$ 2,678</u> |

We realized gross gains on investments of \$0.5 million and \$0.3 million during the three months ended September 30, 2019 and 2018, respectively and \$4.9 million and \$0.9 million for the nine months ended September 30, 2019 and 2018, respectively. We realized gross losses on investments of \$0.3 million and \$0.5 million for the three months ended September 30, 2019 and 2018, respectively, and \$0.5 million and \$0.7 million for the nine months ended September 30, 2019 and 2018, respectively. We recorded proceeds from the sale of investment securities of \$6.0 million and \$0.4 million during the three months ended September 30, 2019 and 2018, respectively, and \$13.0 million and \$14.6 million for the nine months ended September 30, 2019 or 2018, respectively. Realized investment gains and losses are recognized in operations on the first in-first out method.

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The following schedules summarize the gross unrealized losses showing the length of time that investments have been continuously in an unrealized loss position as of September 30, 2019 and December 31, 2018 (in thousands):

| | As of September 30, 2019 | | | | | |
|---|--------------------------|-------------------|-----------------------|-------------------|-------------------|-------------------|
| | 12 months or less | | Longer than 12 months | | Total | |
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| U.S. Treasury securities and obligations of U.S. Government | \$ — | \$ — | \$ 23,142 | \$ (22) | \$ 23,142 | \$ (22) |
| Corporate bonds | 29,172 | (142) | 13,305 | (32) | 42,477 | (174) |
| Collateralized corporate bank loans | 33,961 | (636) | 4,782 | (151) | 38,743 | (787) |
| Municipal bonds | 6,537 | (48) | 1,036 | (7) | 7,573 | (55) |
| Mortgage-backed | 1,384 | (65) | 599 | (84) | 1,983 | (149) |
| Total debt securities | 71,054 | (891) | 42,864 | (296) | 113,918 | (1,187) |
| Total equity securities | 9,538 | (4,275) | 2,391 | (2,487) | 11,929 | (6,762) |
| Total other investments | — | — | 3,009 | (754) | 3,009 | (754) |
| Total investments | \$ 80,592 | \$ (5,166) | \$ 48,264 | \$ (3,537) | \$ 128,856 | \$ (8,703) |

| | As of December 31, 2018 | | | | | |
|---|-------------------------|--------------------|-----------------------|-------------------|-------------------|--------------------|
| | 12 months or less | | Longer than 12 months | | Total | |
| | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses |
| U.S. Treasury securities and obligations of U.S. Government | \$ 18,902 | \$ (181) | \$ 28,201 | \$ (327) | \$ 47,103 | \$ (508) |
| Corporate bonds | 117,450 | (907) | 100,060 | (695) | 217,510 | (1,602) |
| Collateralized corporate bank loans | 120,410 | (4,938) | 4,931 | (332) | 125,341 | (5,270) |
| Municipal bonds | 14,281 | (96) | 25,891 | (742) | 40,172 | (838) |
| Mortgage-backed | 6,592 | (60) | 5,986 | (386) | 12,578 | (446) |
| Total debt securities | 277,635 | (6,182) | 165,069 | (2,482) | 442,704 | (8,664) |
| Total equity securities | 30,981 | (3,699) | 4,475 | (4,807) | 35,456 | (8,506) |
| Total other investments | 1,148 | (2,615) | — | — | 1,148 | (2,615) |
| Total investments | \$ 309,764 | \$ (12,496) | \$ 169,544 | \$ (7,289) | \$ 479,308 | \$ (19,785) |

We had a total of 81 debt securities with an unrealized loss, of which 58 were in an unrealized loss position for less than one year and 23 were in an unrealized loss position for a period of one year or greater, as of September 30, 2019. We had a total of 328 debt securities with an unrealized loss, of which 221 were in an unrealized loss position for less than one year and 107 were in an unrealized loss position for a period of one year or greater, as of December 31, 2018. We consider these losses as a temporary decline in value as they are predominately on securities that we do not intend to sell and do not believe we will be required to sell prior to recovery of our amortized cost basis. We see no other indications that the decline in values of these securities is other-than-temporary.

We complete a detailed analysis each quarter to assess whether any decline in the fair value of any fixed maturity investment below cost is deemed other-than-temporary. All fixed maturity investments with an unrealized loss are reviewed. We recognize an impairment loss when an investment's value declines below cost, adjusted for accretion, amortization and previous other-than-temporary impairments, and it is determined that the decline is other-than-temporary.

We assess whether we intend to sell, or it is more likely than not that we will be required to sell, a fixed maturity investment before recovery of its amortized cost basis less any current period credit losses. For fixed maturity investments that are considered other-than-temporarily impaired and that we do not intend to sell and will not be required to sell, we separate the amount of the impairment into the amount that is credit related (credit loss component) and the amount due to all other factors. The credit loss component is recognized in earnings and is the difference between the investment's amortized cost basis and the present value of its expected future cash flows. The remaining difference between the investment's fair value and the present value of future expected cash flows is recognized in other comprehensive income.

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Details regarding the carrying value of the other investments portfolio as of September 30, 2019 and December 31, 2018 are as follows (in thousands):

| | <u>September 30,</u> <u>2019</u> | <u>December 31,</u> <u>2018</u> |
|-------------------------|-------------------------------------|------------------------------------|
| Investment Type | | |
| Equity warrant | \$ 3,009 | \$ 1,148 |
| Total other investments | <u>\$ 3,009</u> | <u>\$ 1,148</u> |

We acquired this warrant in an active market. The warrant entitles us to buy the underlying common stock of a publicly traded company at a fixed price until the expiration date of January 19, 2021.

The amortized cost and estimated fair value of debt securities at September 30, 2019 by contractual maturity are as follows. Expected maturities may differ from contractual maturities because certain borrowers may have the right to call or prepay obligations with or without penalties.

| | <u>Amortized Cost</u> | <u>Fair Value</u> |
|--|-----------------------|-------------------|
| | <u>(in thousands)</u> | |
| Due in one year or less | \$ 121,593 | \$ 121,977 |
| Due after one year through five years | 309,542 | 312,076 |
| Due after five years through ten years | 94,338 | 94,489 |
| Due after ten years | 30,282 | 31,553 |
| Mortgage-backed | 8,847 | 8,736 |
| | <u>\$ 564,602</u> | <u>\$ 568,831</u> |

5. Pledged Investments

We have pledged certain of our securities for the benefit of various state insurance departments and reinsurers. These securities are included with our available-for-sale debt securities because we have the ability to trade these securities. We retain the interest earned on these securities. These securities had a carrying value of \$28.4 million and \$29.5 million at September 30, 2019 and December 31, 2018, respectively.

6. Reserves for Unpaid Losses and Loss Adjustment Expenses

Year to date activity in the consolidated reserves for unpaid losses and LAE is summarized as follows (in thousands):

| | <u>September 30, 2019</u> | <u>September 30, 2018</u> |
|------------------------------|-----------------------------------|-----------------------------------|
| Balance at January 1 | \$ 527,247 | 527,100 |
| Less reinsurance recoverable | 221,716 | 154,612 |
| Net balance at January 1 | <u>305,531</u> | <u>372,488</u> |
| Incurred related to: | | |
| Current year | 214,080 | 185,506 |
| Prior years | 7,781 | 6,062 |
| Total incurred | <u>221,861</u> | <u>191,568</u> |
| Paid related to: | | |
| Current year | 75,834 | 56,687 |
| Prior years | 146,929 | 184,337 |
| Total paid | <u>222,763</u> | <u>241,024</u> |
| Net balance at September 30 | 304,629 | 323,032 |
| Plus reinsurance recoverable | 260,667 | 207,784 |
| Balance at September 30 | <u>\$ 565,296</u> | <u>\$ 530,816</u> |

The year to date impact from the unfavorable (favorable) net prior years' loss development on each reporting segment is presented below:

| | <u>September 30,</u> | |
|--|----------------------|-----------------|
| | <u>2019</u> | <u>2018</u> |
| Specialty Commercial Segment | \$ 11,232 | \$ 15,730 |
| Standard Commercial Segment | (3,508) | (8,829) |
| Personal Segment | 57 | (839) |
| Corporate | — | — |
| Total unfavorable net prior year development | <u>\$ 7,781</u> | <u>\$ 6,062</u> |

The following describes the primary factors behind each segment's prior accident year reserve development for the nine months ended September 30, 2019 and 2018:

Nine months ended September 30, 2019:

- Specialty Commercial Segment.** Our Commercial Auto business unit experienced net unfavorable development in the 2017 and prior accident years primarily in the primary commercial auto liability line of business, partially offset by net favorable development in the primary commercial auto line of business in the 2018 accident year. Our E&S Casualty business unit experienced net unfavorable development primarily in our E&S package insurance products in the 2017 and prior accident years, partially offset by net favorable development in the 2018 accident year. We experienced net favorable development in our E&S Property and Professional Liability business units, partially offset by net unfavorable development in our Aerospace & Programs business unit.
- Standard Commercial Segment.** Our Commercial Accounts business unit experienced net favorable development in the 2018, 2017, 2014 and 2012 and prior accident years primarily in the general liability line of business, partially offset by net unfavorable development primarily in the general liability line of

business in the 2016 and 2015 accident years. Our Commercial Accounts business unit experienced net favorable development in the 2017 and 2015 accident years in the occupational accident line of business. The run-off from our former Workers Compensation operating unit experienced net favorable development in the 2015 and 2012 and prior accident years, partially offset by unfavorable net development in the 2014 and 2013 prior accident years.

- **Personal Segment.** Net unfavorable development in our Specialty Personal Lines business unit was mostly attributable to the 2018, 2016, 2014, 2012 and prior accident years, partially offset by favorable development in the 2017, 2015 and 2013 accident years.

Nine months ended September 30, 2018:

- **Specialty Commercial Segment.** Our Commercial Auto business unit experienced net unfavorable development in the 2016 and prior accident years primarily in the commercial auto liability line of business, partially offset by favorable development primarily in the commercial auto liability line of business in the 2017 accident year. We experienced net unfavorable development in our E&S Property, Professional Liability, E&S Casualty and Aerospace& Programs business units.
- **Standard Commercial Segment.** Our Commercial Accounts business unit experienced net favorable development in the 2016 and prior accident years primarily in the general liability line of business, partially offset by net unfavorable development primarily in the commercial property line of business in the 2017 accident year and net unfavorable development in the 2017 and prior accident years in the occupational accident line of business. The run-off from our former Workers' Compensation operating unit experienced net favorable development in the 2016 and prior accident years.
- **Personal Segment.** Net favorable development in our Specialty Personal Lines business unit was mostly attributable to the 2013 through 2017 accident years, partially offset by unfavorable development in the 2012 and prior accident years.

7. Share-Based Payment Arrangements

Our 2005 Long Term Incentive Plan ("2005 LTIP") is a stock compensation plan for key employees and non-employee directors that was initially approved by the shareholders on May 26, 2005 and expired by its terms on May 27, 2015. As of September 30, 2019, there were no outstanding incentive stock options and outstanding non-qualified stock options to purchase 14,157 shares of our common stock. The exercise price of all such outstanding stock options is equal to the fair market value of our common stock on the date of grant.

Our 2015 Long Term Incentive Plan ("2015 LTIP") was approved by shareholders on May 29, 2015. There are 2,000,000 shares authorized for issuance under the 2015 LTIP. As of September 30, 2019, restricted stock units representing the right to receive up to 530,236 shares of our common stock were outstanding under the 2015 LTIP. There were no stock option awards granted under the 2015 LTIP as of September 30, 2019.

Stock Options:

Non-qualified stock options granted under the 2005 LTIP generally vest 100% six months after the date of grant and terminate ten years from the date of grant. One grant of 200,000 non-qualified stock options in 2009 vested in equal annual increments on each of the first seven anniversary dates and terminated ten years from the date of grant.

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A summary of the status of our stock options as of September 30, 2019 and changes during the nine months then ended is presented below:

| | Number of Shares | Weighted Average Exercise Price | Average Remaining Contractual Term (Years) | Aggregate Intrinsic Value (\$000) |
|-----------------------------------|------------------|---------------------------------|--|-----------------------------------|
| Outstanding at January 1, 2019 | 244,157 | \$ 6.63 | | |
| Granted | — | — | | |
| Exercised | (230,000) | \$ 6.61 | | |
| Forfeited or expired | — | \$ — | | |
| Outstanding at September 30, 2019 | 14,157 | \$ 6.99 | 2.3 | \$ 172 |
| Exercisable at September 30, 2019 | 14,157 | \$ 6.99 | 2.3 | \$ 172 |

The following table details the intrinsic value of options exercised, total cost of share-based payments charged against income before income tax benefit and the amount of related income tax benefit recognized in income for the periods indicated (in thousands):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|----------------------------------|------|---------------------------------|--------|
| | 2019 | 2018 | 2019 | 2018 |
| Intrinsic value of options exercised | \$ — | \$ — | \$ 845 | \$ 122 |
| Cost of share-based payments (non-cash) | \$ — | \$ — | \$ — | \$ — |
| Income tax benefit of share-based payments recognized in income | \$ — | \$ — | \$ — | \$ — |

As of September 30, 2019, there was no unrecognized compensation cost related to non-vested stock options granted under our plans which is expected to be recognized in the future.

The fair value of each stock option granted is estimated on the date of grant using the Black-Scholes option pricing model. Expected volatilities are based on the historical volatility of Hallmark's and similar companies' common stock for a period equal to the expected term. The risk-free interest rates for periods within the contractual term of the options are based on rates for U.S. Treasury Notes with maturity dates corresponding to the options expected lives on the dates of grant. Expected term is determined based on the simplified method as we do not have sufficient historical exercise data to provide a basis for estimating the expected term. There were no stock options granted during the first nine months of 2019 or 2018.

Restricted Stock Units:

Restricted stock units awarded under the 2015 LTIP represent the right to receive shares of common stock upon the satisfaction of vesting requirements, performance criteria and other terms and conditions. Restricted stock units vest and, if performance criteria have been satisfied, shares of common stock become issuable on March 31 of the third calendar year following the year of grant.

The performance criteria for all restricted stock units require that we achieve certain compound average annual growth rates in book value per share as well as certain average combined ratio percentages over the vesting period in order to receive shares of common stock in amounts ranging from 50% to 150% of the number of restricted stock units granted. Grantees of restricted stock units do not have any rights of a stockholder, and do not participate in any distributions to our common stockholders, until the award fully vests upon satisfaction of the vesting schedule, performance criteria and other conditions set forth in their award agreement. Therefore, unvested restricted stock units are not considered participating securities under ASC 260, "Earnings Per Share," and are not included in the calculation of basic or diluted earnings per share.

Compensation cost is measured as an amount equal to the fair value of the restricted stock units on the date of grant and is expensed over the vesting period if achievement of the performance criteria is deemed probable, with the amount of the expense recognized based on our best estimate of the ultimate achievement level. The grant date fair value

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of restricted stock units granted in 2015, 2016, 2017, 2018 and 2019 was \$11.10, \$11.41, \$10.20, \$10.87 and \$18.10 per unit, respectively. We incurred compensation expense of \$317 thousand and \$514 thousand related to restricted stock units during the three months and nine months ended September 30, 2019, respectively. We incurred compensation expense of \$36 thousand and \$37 thousand related to restricted stock units during the three and nine months ended September 30, 2018, respectively. We recorded income tax benefit of \$67 thousand and \$108 thousand related to restricted stock units during the three months and nine months ended September 30, 2019, respectively. We recorded income tax benefit of \$8 thousand related to restricted stock units during both the three months and nine months ended September 30, 2018, respectively.

The following table details the status of our restricted stock units as of and for the nine months ended September 30, 2019 and 2018:

| | Number of Restricted Stock Units | |
|---------------------------|---|----------------|
| | 2019 | 2018 |
| Nonvested at January 1 | 338,897 | 385,779 |
| Granted | 97,804 | 144,059 |
| Vested | — | (8,198) |
| Forfeited | (83,210) | (182,743) |
| Nonvested at September 30 | <u>353,491</u> | <u>338,897</u> |

As of September 30, 2019, there was \$2.9 million of unrecognized grant date compensation cost related to unvested restricted stock units assuming compensation cost accrual at target achievement level. Based on the current performance estimate, we expect to recognize \$2.7 million of compensation cost related to unvested restricted stock units, of which \$0.3 million is expected to be recognized during the remainder of 2019, \$1.4 million is expected to be recognized in 2020, \$0.8 million is expected to be recognized in 2021 and \$0.2 million is expected to be recognized in 2022.

8. Segment Information

The following is business segment information for the three and nine months ended September 30, 2019 and 2018 (in thousands):

| | Three Months Ended | | Nine Months Ended | |
|------------------------------|---------------------------|------------------|--------------------------|-------------------|
| | 2019 | 2018 | 2019 | 2018 |
| Revenues | | | | |
| Specialty Commercial Segment | \$ 81,341 | \$ 68,302 | \$222,900 | \$ 213,507 |
| Standard Commercial Segment | 16,344 | 19,857 | 52,027 | 57,979 |
| Personal Segment | 22,943 | 9,355 | 65,542 | 24,891 |
| Corporate | (2,343) | 5,432 | 16,840 | (1,965) |
| Consolidated | <u>\$118,285</u> | <u>\$102,946</u> | <u>\$357,309</u> | <u>\$ 294,412</u> |
| Pre-tax income (loss) | | | | |
| Specialty Commercial Segment | \$ 14,766 | \$ 2,452 | \$ 33,161 | \$ 20,980 |
| Standard Commercial Segment | 62 | 7,264 | 3,626 | 11,239 |
| Personal Segment | (740) | 684 | 3,274 | 661 |
| Corporate | (7,428) | 1,675 | 2,001 | (13,624) |
| Consolidated | <u>\$ 6,660</u> | <u>\$ 12,075</u> | <u>\$ 42,062</u> | <u>\$ 19,256</u> |

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The following is additional business segment information as of the dates indicated (in thousands):

| | September 30, 2019 | December 31, 2018 |
|------------------------------|--------------------------|-------------------------|
| Assets: | | |
| Specialty Commercial Segment | \$ 1,055,106 | \$ 858,262 |
| Standard Commercial Segment | 192,285 | 158,881 |
| Personal Segment | 170,715 | 226,431 |
| Corporate | 45,428 | 21,320 |
| Consolidated | <u>\$ 1,463,534</u> | <u>\$ 1,264,894</u> |

9. Reinsurance

We reinsure a portion of the risk we underwrite in order to control the exposure to losses and to protect capital resources. We cede to reinsurers a portion of these risks and pay premiums based upon the risk and exposure of the policies subject to such reinsurance. Ceded reinsurance involves credit risk and is generally subject to aggregate loss limits. Although the reinsurer is liable to us to the extent of the reinsurance ceded, we are ultimately liable as the direct insurer on all risks reinsured. Reinsurance recoverables are reported after allowances for uncollectible amounts. We monitor the financial condition of reinsurers on an ongoing basis and review our reinsurance arrangements periodically. Reinsurers are selected based on their financial condition, business practices and the price of their product offerings. In order to mitigate credit risk to reinsurance companies, most of our reinsurance recoverable balance as of September 30, 2019 was with reinsurers that had an A.M. Best rating of “A-” or better.

The following table shows earned premiums ceded and reinsurance loss recoveries by period (in thousands):

| | <u>Three Months Ended</u> <u>September 30,</u> | | <u>Nine Months Ended</u> <u>September 30,</u> | |
|------------------------|---|-------------|--|-------------|
| | <u>2019</u> | <u>2018</u> | <u>2019</u> | <u>2018</u> |
| Ceded earned premiums | \$ 83,242 | \$73,038 | \$ 229,697 | \$ 203,302 |
| Reinsurance recoveries | \$ 50,564 | \$48,962 | \$ 158,128 | \$ 142,389 |

10. Revolving Credit Facility

Our Second Restated Credit Agreement with Frost Bank (“Frost”) dated June 30, 2015, as amended, provided a \$15.0 million revolving credit facility (“Facility A”), with a \$5.0 million letter of credit sub-facility. The outstanding balance of the Facility A bore interest at a rate equal to the prime rate or LIBOR plus 2.5%, at our election. We paid an annual fee of 0.25% of the average daily unused balance of Facility A and letter of credit fees at the rate of 1.00% per annum. On August 19, 2019, we terminated Facility A.

The Second Restated Credit Agreement with Frost also provided a \$30.0 million revolving credit facility (“Facility B”), in addition to Facility A. We used Facility B loan proceeds solely for the purpose of making capital contributions to AHIC and HIC. We paid a quarterly fee of 0.25% per annum of the average daily unused balance of Facility B. Facility B bore interest at a rate equal to the prime rate or LIBOR plus 3.00%, at our election. On August 19, 2019, we repaid the \$30 million principal balance and accrued interest on Facility B. Upon such repayment, we terminated Facility B.

11. Subordinated Debt Securities

We issued trust preferred securities through Hallmark Trust I and Hallmark Trust II. These Delaware statutory trusts are sponsored and wholly-owned by Hallmark and each was created solely for the purpose of issuing the trust preferred securities. Each trust pays dividends on its preferred securities at the same rate each quarter as interest is paid on the junior subordinated debt securities. Under the terms of the trust subordinated debt securities, we pay interest only

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each quarter and the principal of each note at maturity. The subordinated debt securities of each trust are uncollateralized and do not require maintenance of minimum financial covenants.

The following table summarizes the nature and terms of the junior subordinated debt and trust preferred securities:

| | Hallmark Statutory Trust I | Hallmark Statutory Trust II |
|---|---|--|
| Issue date | June 21, 2005 | August 23, 2007 |
| Principal amount of trust preferred securities | \$ 30,000 | \$ 25,000 |
| Principal amount of junior subordinated debt securities | \$ 30,928 | \$ 25,774 |
| Maturity date of junior subordinated debt securities | June 15, 2035 | September 15, 2037 |
| Trust common stock | \$ 928 | \$ 774 |
| Interest rate, per annum | Three Month LIBOR + 3.25% | Three Month LIBOR + 2.90% |
| Current interest rate at September 30, 2019 | 5.37% | 5.02% |

12. Senior Unsecured Notes

On August 19, 2019, Hallmark issued \$50.0 million of senior unsecured notes (“Notes”) due August 15, 2029. Interest on the Notes accrues at the rate of 6.25% per annum and is payable semi-annually in arrears commencing February 15, 2020. The Notes are not obligations of or guaranteed by any of Hallmark’s subsidiaries and are not subject to any sinking fund requirements. At Hallmark’s option, the Notes are redeemable, in whole or in part, prior to the stated maturity subject to certain provisions intended to make the holders of the Notes whole on scheduled interest and principal payments. The indenture governing the Notes contains certain covenants which, among other things, restrict Hallmark’s ability to incur additional indebtedness, make certain payments, create liens on the stock of certain subsidiaries, dispose of certain assets, or merge or consolidate with other entities. As of September 30, 2019, Hallmark was in compliance with all of these covenants.

13. Deferred Policy Acquisition Costs

The following table shows total deferred and amortized policy acquisition cost activity by period (in thousands):

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|-----------|---|-----------------|--|-------------------|
| | 2019 | 2018 | 2019 | 2018 |
| Deferred | \$ 8,247 | \$ 11,001 | \$ (39,300) | \$ 27,672 |
| Amortized | (9,843) | (11,909) | 31,687 | (30,524) |
| Net | <u>\$ (1,596)</u> | <u>\$ (908)</u> | <u>\$ (7,613)</u> | <u>\$ (2,852)</u> |

14. Earnings per Share

The following table sets forth basic and diluted weighted average shares outstanding for the periods indicated (in thousands):

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|---------------|-------------------|---------------|
| | September 30, | | September 30, | |
| | 2019 | 2018 | 2019 | 2018 |
| Weighted average shares - basic | 18,123 | 18,059 | 18,101 | 18,097 |
| Effect of dilutive securities | 172 | 108 | 182 | 106 |
| Weighted average shares - assuming dilution | <u>18,295</u> | <u>18,167</u> | <u>18,283</u> | <u>18,203</u> |

For the nine months ended September 30, 2018, 43,004 shares of common stock potentially issuable upon the exercise of employee stock options were excluded from the weighted average number of shares outstanding on a diluted basis because the effect of such options would be anti-dilutive.

15. Net Periodic Pension Cost

The following table details the net periodic pension cost incurred by period (in thousands):

| | Three Months Ended | | Nine Months Ended | |
|--------------------------------|--------------------|----------------|-------------------|-----------------|
| | September 30, | | September 30, | |
| | 2019 | 2018 | 2019 | 2018 |
| Interest cost | \$ 113 | \$ 106 | \$ 340 | \$ 318 |
| Amortization of net loss | 36 | 26 | 108 | 79 |
| Expected return on plan assets | (149) | (173) | (448) | (520) |
| Net periodic pension cost | <u>\$ —</u> | <u>\$ (41)</u> | <u>\$ —</u> | <u>\$ (123)</u> |
| Contributed amount | <u>\$ 500</u> | <u>\$ —</u> | <u>\$ 500</u> | <u>\$ —</u> |

Refer to Note 14 to the consolidated financial statements in our Annual Report on Form 10-K for the year ended December 31, 2018 for more discussion of our retirement plans.

16. Income Taxes

Our effective income tax rate for the nine months ended September 30, 2019 and 2018 was 20.7% and 19.9%, respectively. The effective tax rates for 2019 and 2018 varied from the statutory tax rates primarily due to tax exempt interest income.

17. Supplemental Cash Flow Information

The following table provides a reconciliation of cash, cash equivalents and restricted cash reported in the consolidated balance sheet to the total of the same such amounts shown in the statement of cash flows (in thousands):

| | As of September 30, | |
|---|---------------------|------------------|
| | 2019 | 2018 |
| Cash and cash equivalents | \$ 64,045 | \$ 59,925 |
| Restricted cash | 1,697 | 3,519 |
| Total cash, cash equivalents and restricted cash shown in the statement of cash flows | <u>\$ 65,742</u> | <u>\$ 63,444</u> |

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Restricted cash represents amounts required to be set aside by a contractual agreement with a third-party insurer and amounts pledged for the benefit of various state insurance departments.

The following table provides supplemental cash flow information for the nine months ended September 30, 2019 and 2018:

| | Nine Months Ended September 30, | |
|---|--|-------------|
| | 2019 | 2018 |
| Interest paid | \$ 3,911 | \$ 3,325 |
| Income taxes paid (recovered) | \$ 5,449 | \$ (4,287) |
| Supplemental schedule of non-cash investing activities: | | |
| Receivable for securities related to investment disposals | \$ 6,351 | \$ 3,253 |
| Payable for securities related to investment purchases | \$ 1,952 | \$ 7,699 |

18. Commitments and Contingencies

We are engaged in various legal proceedings in the ordinary course of business, none of which, either individually or in the aggregate, are believed likely to have a material adverse effect on our consolidated financial position or results of operations, in the opinion of management. The various legal proceedings to which we are a party are routine in nature and incidental to our business.

19. Changes in Accumulated Other Comprehensive Income Balances

The changes in accumulated other comprehensive income balances as of September 30, 2019 and 2018 were as follows (in thousands):

| | Pension Liability | Unrealized Gains (Loss) | Accumulated Other Comprehensive Income (Loss) |
|--|----------------------|----------------------------|---|
| Balance at December 31, 2017 | \$ (2,310) | \$ 14,544 | \$ 12,234 |
| Other comprehensive income: | | | |
| Change in net actuarial gain | 80 | — | 80 |
| Tax effect on change in net actuarial gain | (17) | — | (17) |
| Unrealized holding gains arising during the period | — | 1,909 | 1,909 |
| Tax effect on unrealized gains arising during the period | — | (401) | (401) |
| Reclassification adjustment for realized (gains) losses included in investment gains and losses | — | 159 | 159 |
| Tax effect on reclassification adjustment for gains (losses) included in income tax expense | — | (33) | (33) |
| Other comprehensive income, net of tax | 63 | 1,634 | 1,697 |
| Reclassification of certain tax effects from accumulated other comprehensive income at January 1, 2018 | (569) | 3,188 | 2,619 |
| Cumulative effect of adoption of updated accounting guidance for equity financial instruments at January 1, 2018 | — | (16,993) | (16,993) |
| Balance at September 30, 2018 | <u>\$ (2,816)</u> | <u>\$ 2,373</u> | <u>\$ (443)</u> |
| Balance at December 31, 2018 | \$ (3,334) | \$ (3,326) | \$ (6,660) |
| Other comprehensive income: | | | |
| Change in net actuarial gain | 108 | — | 108 |
| Tax effect on change in net actuarial gain | (23) | — | (23) |
| Unrealized holding gains arising during the period | — | 13,010 | 13,010 |
| Tax effect on unrealized gains arising during the period | — | (2,732) | (2,732) |
| Reclassification adjustment for (gains) losses included in net realized gains | — | (4,376) | (4,376) |
| Tax effect on reclassification adjustment for gains (losses) included in income tax expense | — | 919 | 919 |
| Other comprehensive income, net of tax | 85 | 6,821 | 6,906 |
| Balance at September 30, 2019 | <u>\$ (3,249)</u> | <u>\$ 3,495</u> | <u>\$ 246</u> |

20. Leases

We adopted ASU 2016-02, “Leases, (Topic 842)” on January 1, 2019, which resulted in the recognition of operating leases on the balance sheet in 2019 and going forward. See Note 2 for more information on the adoption of ASU 2016-02. Right-of-use assets are included in the other assets line item and lease liabilities are included in the other liabilities line item of the consolidated balance sheet. We also elected certain practical expedients that allow us not to reassess existing leases under the new guidance. We determine if a contract contains a lease at inception and recognize operating lease right-of-use assets and operating lease liabilities based on the present value of the future minimum lease payments at the commencement date. Since our leases do not provide an implicit rate, we use our incremental borrowing rate based on the

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information available at the commencement date in determining the present value of future payments. Lease agreements have lease and non-lease components, which are accounted for as a single lease component. Lease expense is recognized on a straight-line basis over the lease term.

The Company's operating lease obligations predominately pertain to office leases utilized in the operation of our business. Our leases have remaining terms of 1 to 13 years, some of which include options to extend the leases. The components of lease expense and other lease information as of and during the three and nine month periods ended September 30, 2019 are as follows (in thousands):

| | Three Months Ended September 30, 2019 | Nine Months Ended September 30, 2019 |
|---|--|---|
| Operating lease cost | \$ 790 | \$ 2,146 |
| Cash paid for amounts included in the measurement of lease liabilities | | |
| Operating cash flows from operating leases | \$ 392 | \$ 1,495 |
| Right-of-use assets obtained in exchange for new operating lease liabilities | \$ — | \$ — |

We incurred \$8 thousand and \$24 thousand in short-term lease payments not included in our lease liability during the three and nine months ended September 30, 2019.

The components of lease expense and other lease information as of and during the nine month period ended September 30, 2019 are as follows (in thousands):

| | September 30, 2019 |
|--|-------------------------------|
| Operating lease right-of-use assets | \$ 16,578 |
| Operating lease liabilities | \$ 17,485 |
| Weighted-average remaining lease term - operating leases | 10.7 |
| Weighted-average discount rate - operating leases | 5.88% |

Future minimum lease payments under non-cancellable leases as of September 30, 2019 and December 31, 2018 are as follows (in thousands):

| | September 30, 2019 | December 31, 2018 |
|-------------------------------------|-------------------------------|------------------------------|
| 2019 | \$ 394 | \$ 1,889 |
| 2020 | 2,473 | 2,473 |
| 2021 | 2,172 | 2,172 |
| 2022 | 2,171 | 2,171 |
| 2023 | 1,885 | 1,885 |
| Thereafter | 15,266 | 15,266 |
| Total future minimum lease payments | \$ 24,361 | \$ 25,856 |
| Less imputed interest | \$ (6,876) | \$ N/A |
| Total operating lease liability | \$ 17,485 | \$ N/A |

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following discussion should be read together with our consolidated financial statements and the notes thereto. This discussion contains forward-looking statements. Please see "Risks Associated with Forward-Looking Statements in this Form 10-Q" for a discussion of some of the uncertainties, risks and assumptions associated with these statements.

Introduction

Hallmark Financial Services, Inc. ("Hallmark" and, together with subsidiaries, "we," "us," "our," or the Company) is an insurance holding company that, through its subsidiaries, engages in the sale of property/casualty insurance products to businesses and individuals. Our business involves marketing, distributing, underwriting and servicing our insurance products, as well as providing other insurance related services. Our business is geographically concentrated in the south central and northwest regions of the United States, except for our Specialty Commercial business which is written on a national basis. We pursue our business activities through subsidiaries whose operations are organized into product-specific business units, which are supported by our insurance company subsidiaries.

Our non-carrier insurance activities are segregated by business units into the following reportable segments:

- **Specialty Commercial Segment.** Our Specialty Commercial Segment includes our Commercial Auto business unit which offers primary and excess commercial vehicle insurance products and services; our E&S Casualty business unit which offers primary and excess liability, excess public entity liability and E&S package insurance products and services; our E&S Property business unit which offers primary and excess commercial property insurance for both catastrophe and non-catastrophe exposures; our Professional Liability business unit which offers healthcare and financial lines professional liability insurance products and services primarily for businesses, medical professionals, medical facilities and senior care facilities; and our Aerospace & Programs business unit which offers general aviation and satellite launch property/casualty insurance products and services, as well as certain specialty programs. These products were previously reported as the Contract Binding and Specialty Commercial operating units. This realignment did not impact our reportable segments.
- **Standard Commercial Segment.** Our Standard Commercial Segment includes the package and monoline property/casualty and occupational accident insurance products and services handled by our Commercial Accounts business unit (f/k/a Standard Commercial P&C operating unit) and the runoff of workers compensation insurance products handled by our former Workers Compensation operating unit. Effective June 1, 2016, we ceased marketing new or renewal occupational accident policies. Effective July 1, 2015, the former Workers Compensation operating unit ceased retaining any risk on new or renewal policies.
- **Personal Segment.** Our Personal Segment includes the non-standard personal automobile and renters insurance products and services handled by our Specialty Personal Lines business unit.

The retained premium produced by these reportable segments is supported by our American Hallmark Insurance Company of Texas ("AHIC"), Hallmark Specialty Insurance Company ("HSIC"), Hallmark Insurance Company ("HIC"), Hallmark National Insurance Company ("HNIC") and Texas Builders Insurance Company ("TBIC") insurance subsidiaries. In addition, control and management of Hallmark County Mutual ("HCM") is maintained through our wholly owned subsidiary, CYR Insurance Management Company ("CYR"). CYR has as its primary asset a management agreement with HCM which provides for CYR to have management and control of HCM. HCM is used to front certain lines of business in our Specialty Commercial and Personal Segments in Texas. HCM does not retain any business.

AHIC, HIC, HSIC and HNIC have entered into a pooling arrangement pursuant to which AHIC retains 32% of the total net premiums written by any of them, HIC retains 32% of our total net premiums written by any of them, HSIC retains 26% of our total net premiums written by any of them and HNIC retains 10% of our total net premiums written by any of them. Neither HCM nor TBIC is a party to the intercompany pooling arrangement.

Results of Operations

Management overview. During the three and nine months ended September 30, 2019, our total revenues were \$118.3 million and \$357.3 million, representing an increase of 15% and 21%, respectively, from the \$102.9 million and \$294.4 million in total revenues for the same periods of 2018. During the three and nine months ended September 30, 2019, our income before tax was \$6.7 million and \$42.1 million, respectively, as compared to \$12.1 million and \$19.3 million reported during the same periods the prior year.

The increase in revenue for the three and nine months ended September 30, 2019 compared to the same periods of the prior year was largely due to increased net premiums earned of \$23.6 million and \$46.2 million, respectively. In addition, the increase in revenue for the nine months ended September 30, 2019 was impacted by investment gains of \$17.4 million as compared to \$2.7 million during the nine months ended September 30, 2018. Higher finance charges and net investment income also contributed to the increase in revenue, partially offset by lower commission and fees and other income during the three and nine months ended September 30, 2019 as compared to the same periods during 2018. The increase in revenue for the three months ended September 30, 2019 was also partially offset by investment losses of \$1.3 million as compared to investment gains of \$7.0 million for the three months ended September 30, 2018.

The increases in revenue for the three and nine months ended September 30, 2019 were partially offset by increased losses and loss adjustment expenses (“LAE”) of \$14.3 million and \$30.3 million, respectively, as compared to the same periods in 2018 due primarily to increased net premiums earned. We reported \$6.4 million and \$7.8 million, respectively, of unfavorable net prior year loss reserve development during the three and nine months ended September 30, 2019 as compared to \$1.6 million and \$6.1 million during the same periods of 2018.

We reported net income of \$5.3 million for the three months ended September 30, 2019 as compared to \$9.7 million for the same period in 2018. We reported net income of \$33.3 million during the nine months ended September 30, 2019 as compared to \$15.4 million for the same period during 2018. On a diluted basis per share, we reported net income of \$0.29 per share for the three months ended September 30, 2019, as compared to \$0.53 per share for the same period in 2018. On a diluted basis per share, we reported net income of \$1.82 per share for the nine months ended September 30, 2019, as compared to \$0.85 per share for the same period in 2018. Our effective tax rate was 20.7% for the first nine months of 2019 as compared to 19.9% for the same period in 2018. The increase in the effective tax rate for the first nine months in 2019 was due in large part to a decreased percentage of tax exempt interest income compared to prior year period.

Third Quarter 2019 as Compared to Third Quarter 2018

The following is additional business segment information for the three months ended September 30, 2019 and 2018 (in thousands):

| | Three Months Ended September 30, | | | | | | | | | |
|---|----------------------------------|----------------|-----------------------------|---------------|------------------|---------------|----------------|--------------|----------------|----------------|
| | Specialty Commercial Segment | | Standard Commercial Segment | | Personal Segment | | Corporate | | Consolidated | |
| | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 |
| Gross premiums written | \$174,695 | \$125,599 | \$23,563 | \$ 21,560 | \$ 25,920 | \$ 21,953 | \$ — | \$ — | \$224,178 | \$169,112 |
| Ceded premiums written | (84,369) | (66,404) | (7,814) | (2,398) | (4,222) | (12,298) | — | — | (96,405) | (81,100) |
| Net premiums written | 90,326 | 59,195 | 15,749 | 19,162 | 21,698 | 9,655 | — | — | 127,773 | 88,012 |
| Change in unearned premiums | (14,043) | 3,203 | (590) | (449) | (641) | (1,904) | — | — | (15,274) | 850 |
| Net premiums earned | 76,283 | 62,398 | 15,159 | 18,713 | 21,057 | 7,751 | — | — | 112,499 | 88,862 |
| Total revenues | 81,341 | 68,302 | 16,344 | 19,857 | 22,943 | 9,355 | (2,343) | 5,432 | 118,285 | 102,946 |
| Losses and loss adjustment expenses | 50,107 | 52,106 | 11,433 | 6,261 | 17,008 | 5,878 | — | — | 78,548 | 64,245 |
| Pre-tax income (loss) | <u>14,766</u> | <u>2,452</u> | <u>62</u> | <u>7,264</u> | <u>(740)</u> | <u>684</u> | <u>(7,428)</u> | <u>1,675</u> | <u>6,660</u> | <u>12,075</u> |
| Net loss ratio (1) | 65.7 % | 83.5 % | 75.4 % | 33.5 % | 80.8 % | 75.8 % | | | 69.8 % | 72.3 % |
| Net expense ratio (1) | 22.0 % | 22.4 % | 32.1 % | 34.1 % | 24.1 % | 20.2 % | | | 26.0 % | 25.8 % |
| Net combined ratio (1) | <u>87.7 %</u> | <u>105.9 %</u> | <u>107.5 %</u> | <u>67.6 %</u> | <u>104.9 %</u> | <u>96.0 %</u> | | | <u>95.8 %</u> | <u>98.1 %</u> |
| Net Favorable (Unfavorable) Prior Year Development | <u>(6,029)</u> | <u>(8,869)</u> | <u>(75)</u> | <u>7,269</u> | <u>(273)</u> | <u>(9)</u> | | | <u>(6,377)</u> | <u>(1,609)</u> |

- (1) The net loss ratio is calculated as incurred losses and LAE divided by net premiums earned, each determined in accordance with GAAP. The net expense ratio is calculated as total underwriting expenses offset by agency fee income divided by net premiums earned, each determined in accordance with GAAP. Net combined ratio is calculated as the sum of the net loss ratio and the net expense ratio.

Specialty Commercial Segment

Gross premiums written for the Specialty Commercial Segment were \$174.7 million for the three months ended September 30, 2019, which was \$49.1 million, or 39%, more than the \$125.6 million reported for the same period of 2018. Net premiums written were \$90.3 million for the three months ended September 30, 2019 as compared to \$59.2 million for the same period of 2018. The increase in gross and net premiums written was primarily the result of increased premium production reflected in all business units.

The \$81.3 million of total revenue for the three months ended September 30, 2019 was \$13.0 million more than the \$68.3 million reported by the Specialty Commercial Segment for the same period in 2018. This increase in revenue was primarily due to higher net premiums earned of \$13.9 million due to increased premium production in our Professional Liability, E&S Property, E&S Casualty and Aerospace & Programs business units, partially offset by lower net earned premium in our Commercial Auto business unit, lower net investment income of \$0.4 million and lower commission and fees of \$0.5 million for the three months ended September 30, 2019 as compared to the same period of 2018.

Pre-tax income for the Specialty Commercial Segment of \$14.8 million for the third quarter of 2019 was \$12.3 million higher than the \$2.5 million reported for the same period in 2018. The increase in pre-tax income was primarily the result of the increased revenue discussed above and lower losses and loss adjustment expenses of \$2.0 million, partially offset by higher operating expenses of \$2.7 million during the three months ended September 30, 2019 as compared to the same period during 2018.

Our Specialty Commercial Segment reported lower losses and LAE as the combined result of (a) a \$5.9 million decrease in losses and LAE in our Commercial Auto business unit due largely to \$5.1 million of unfavorable prior year net loss reserve development recognized during the three months ended September 30, 2019 as compared to \$8.1 million of unfavorable prior year net loss reserve development during the same period of 2018, (b) a \$2.6 million increase in losses and LAE in our E&S Casualty business unit due primarily to increased net premiums earned as well as \$1.4 million of



unfavorable prior year net loss reserve development during the third quarter of 2019 as compared to \$0.2 million of unfavorable prior year net loss reserve development during the third quarter of 2018, (c) a \$1.8 million decrease in losses and LAE in our E&S Property business unit due primarily to lower net catastrophe and attritional losses during the third quarter of 2019 as compared to the third quarter of 2018, (d) a \$2.2 million increase in losses and LAE attributable to our Professional Liability business unit due primarily to increased net premiums earned, and (e) a \$0.9 million increase in losses and LAE in our Aerospace & Programs business unit due primarily to higher current accident year loss trends.

Operating expenses increased \$2.7 million primarily as the result of higher production related expenses of \$1.6 million, higher salary and related expenses of \$0.6 million, increased occupancy and other operating expenses of \$0.4 million and higher travel related expenses of \$0.1 million.

The Specialty Commercial Segment reported a net loss ratio of 65.7% for the three months ended September 30, 2019 as compared to 83.5% for the same period in 2018. The gross loss ratio before reinsurance was 62.4% for the three months ended September 30, 2019 as compared to 73.8% for the same period in 2018. The decrease in the net and gross loss ratios were the result of lower current accident year loss trends primarily in our Commercial Auto, E&S Casualty, Professional Liability and E&S Property business units, as well as a decrease in unfavorable prior year net loss reserve development. The Specialty Commercial Segment reported \$6.0 million of unfavorable prior year net loss reserve development for the three months ended September 30, 2019 as compared to unfavorable prior year net loss reserve development of \$8.9 million for the same period of 2018. The Specialty Commercial Segment reported a net expense ratio of 22.0% for the third quarter of 2019 as compared to 22.4% for the same period of 2018. The decrease in the expense ratio was due predominately to the impact of increased ceding commissions.

Standard Commercial Segment

Gross premiums written for the Standard Commercial Segment were \$23.6 million for the three months ended September 30, 2019, which was \$2.0 million, or 9%, more than the \$21.6 million reported for the same period in 2018. The increase in gross premiums written was due to higher premium production in our Commercial Accounts business unit. Net premiums written were \$15.7 million for the three months ended September 30, 2019 as compared to \$19.2 million for the same period in 2018. The decrease in net premiums written was due to increased ceded premium under a quota share reinsurance agreement entered into during the fourth quarter of 2018 on the casualty lines of business produced by the Commercial Accounts business unit.

Total revenue for the Standard Commercial Segment of \$16.3 million for the three months ended September 30, 2019, was \$3.6 million, or 18%, less than the \$19.9 million reported for the same period in 2018. This decrease in total revenue was due to lower net premiums earned of \$3.6 million due primarily to the quota share reinsurance agreement entered into during the fourth quarter of 2018 and lower commission and fees of \$0.1 million, partially offset by higher net investment income of \$0.1 million for the three months ended September 30, 2019 as compared to the same period of 2018.

Our Standard Commercial Segment reported pre-tax income of \$62 thousand for the three months ended September 30, 2019 as compared to \$7.3 million reported for the same period of 2018. This decrease in pre-tax income was the result of the decreased revenue discussed above and higher loss and loss adjustment expense of \$5.2 million, partially offset by lower operating expenses of \$1.5 million. Reduced operating expenses were primarily the result of lower production related expenses of \$1.6 million due to increased ceding commission from the reinsurance contract entered into during the fourth quarter of 2018, partially offset by higher professional services of \$0.1 million.

The Standard Commercial Segment reported a net loss ratio of 75.4% for the three months ended September 30, 2019 as compared to 33.5% for the same period of 2018. The gross loss ratio before reinsurance for the three months ended September 30, 2019 was 67.6% as compared to 51.9% reported for the same period of 2018. The increase in the gross and net loss ratios were due primarily to higher current net accident year loss trends and unfavorable net loss reserve development of \$75 thousand as compared to favorable net loss reserve development of \$7.3 million during the same period of 2018. The Standard Commercial Segment reported \$0.4 million of net catastrophe losses during the third quarter of 2019 as compared to \$0.9 million of net catastrophe losses during the same period of 2018. The Standard Commercial Segment reported a net expense ratio of 32.1% for the third quarter of 2019 as compared to 34.1% for the same period of

2018. The decrease in the expense ratio was primarily due to the impact of increased ceding commissions in our Commercial Accounts business unit.

Personal Segment

Gross premiums written for the Personal Segment were \$25.9 million for the three months ended September 30, 2019 as compared to \$22.0 million for the same period in the prior year. Net premiums written for our Personal Segment were \$21.7 million in the third quarter of 2019, which was an increase of \$12.0 million from the \$9.7 million reported for the third quarter of 2018. The increase in gross written premiums was primarily due to higher premium production in our current geographical footprint. The increase in net written premiums was due to increased production as well as increased retention of business effective October 1, 2018.

Total revenue for the Personal Segment was \$22.9 million for the third quarter of 2019 as compared to \$9.4 million for the same period in 2018. The increase in revenue was due to an increase in net premiums earned of \$13.3 million and increased finance charges of \$0.4 million, partially offset by lower investment income of \$0.2 million during the third quarter of 2019 as compared to the same period during 2018.

Pre-tax loss for the Personal Segment was \$0.7 million for the three months ended September 30, 2019 as compared to pre-tax income of \$0.7 million for the same period of 2018. The pre-tax loss was primarily the result of increased losses and LAE of \$11.1 million and increased operating expenses of \$3.8 million, partially offset by increased revenue discussed above for the three months ended September 30, 2019 as compared to the same period during 2018.

The Personal Segment reported a net loss ratio of 80.8% for the three months ended September 30, 2019 as compared to 75.8% for the same period of 2018. The gross loss ratio before reinsurance was 86.3% for the three months ended September 30, 2019 as compared to 66.2% for the same period in 2018. The higher gross and net loss ratios for the three months ended September 30, 2019 was primarily the result of higher current accident year loss trends including net catastrophe losses of \$0.7 million compared to \$22 thousand reported for the same period in 2018. The increases in the net loss ratio were partially offset by a higher ceded loss ratio. The Personal Segment reported unfavorable prior year net loss reserve development of \$0.3 million during the three months ended September 30, 2019 as compared to unfavorable net loss reserve development of \$9 thousand reported during the same period of 2018. The Personal Segment reported a net expense ratio of 24.1% for the third quarter of 2019 as compared to 20.2% for the same period of 2018. The increase in the expense ratio was due predominately to higher production related expenses due to increased retention of business effective October 1, 2018

Corporate

Total revenue for Corporate decreased by \$7.8 million for the three months ended September 30, 2019 as compared to the same period the prior year. This decrease in total revenue was due predominately to investment losses of \$1.3 million during the third quarter of 2019 as compared to investment gains of \$7.0 million reported for the same period of 2018, partially offset by higher net investment income of \$0.5 million for the three months ended September 30, 2019 as compared to the same period during 2018.

Corporate pre-tax loss was \$7.4 million for the three months ended September 30, 2019 as compared to a pre-tax income of \$1.7 million for the same period of 2018. The pre-tax loss was primarily due to the lower revenue discussed above, as well as higher operating expenses of \$1.1 million, due primarily as a result of increased salary and related expense, and higher interest expense of \$0.2 million.

Nine Months Ended September 30, 2019 as Compared to Nine Months Ended September 30, 2018

The following is additional business segment information for the nine months ended September 30, 2019 and 2018 (in thousands):

| | Nine Months Ended September 30, | | | | | | | | | |
|--|---------------------------------|------------|-----------------------------|-----------|------------------|-----------|-----------|----------|--------------|------------|
| | Specialty Commercial Segment | | Standard Commercial Segment | | Personal Segment | | Corporate | | Consolidated | |
| | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 | 2019 | 2018 |
| Gross premiums written | \$ 482,034 | \$ 376,491 | \$ 70,926 | \$ 65,931 | \$ 76,770 | \$ 53,414 | \$ — | \$ — | \$ 629,730 | \$ 495,836 |
| Ceded premiums written | (225,100) | (189,145) | (23,087) | (7,598) | (12,524) | (29,802) | — | — | (260,711) | (226,545) |
| Net premiums written | 256,934 | 187,346 | 47,839 | 58,333 | 64,246 | 23,612 | — | — | 369,019 | 269,291 |
| Change in unearned premiums | (47,109) | 9,071 | 970 | (3,648) | (4,852) | (2,927) | — | — | (50,991) | 2,496 |
| Net premiums earned | 209,825 | 196,417 | 48,809 | 54,685 | 59,394 | 20,685 | — | — | 318,028 | 271,787 |
| Total revenues | 222,900 | 213,507 | 52,027 | 57,979 | 65,542 | 24,891 | 16,840 | (1,965) | 357,309 | 294,412 |
| Losses and loss adjustment expenses | 144,430 | 148,001 | 33,697 | 28,562 | 43,734 | 15,005 | — | — | 221,861 | 191,568 |
| Pre-tax income (loss) | 33,161 | 20,980 | 3,626 | 11,239 | 3,274 | 661 | 2,001 | (13,624) | 42,062 | 19,256 |
| Net loss ratio (1) | 68.8 % | 75.4 % | 69.0 % | 52.2 % | 73.6 % | 72.5 % | | | 69.8 % | 70.5 % |
| Net expense ratio (1) | 22.1 % | 22.8 % | 30.4 % | 33.5 % | 23.3 % | 29.2 % | | | 25.8 % | 27.0 % |
| Net combined ratio (1) | 90.9 % | 98.2 % | 99.4 % | 85.7 % | 96.9 % | 101.7 % | | | 95.6 % | 97.5 % |
| Net Favorable (Unfavorable) Prior Year Development | (11,232) | (15,730) | 3,508 | 8,829 | (57) | 839 | | | (7,781) | (6,062) |

(1) The net loss ratio is calculated as incurred losses and LAE divided by net premiums earned, each determined in accordance with GAAP. The net expense ratio is calculated as total underwriting expenses offset by agency fee income divided by net premiums earned, each determined in accordance with GAAP. Net combined ratio is calculated as the sum of the net loss ratio and the net expense ratio.

Specialty Commercial Segment

Gross premiums written for the Specialty Commercial Segment were \$482.0 million for the nine months ended September 30, 2019, which was \$105.5 million, or 28%, more than the \$376.5 million reported for the same period of 2018. Net premiums written were \$256.9 million for the nine months ended September 30, 2019 as compared to \$187.3 million for the same period of 2018. The increase in gross and net premiums written was primarily the result of increased premium production reflected in our Commercial Auto, Professional Liability, E&S Property, E&S Casualty and Aerospace & Programs business units.

The \$222.9 million of total revenue for the nine months ended September 30, 2019 was \$9.4 million more than the \$213.5 million reported by the Specialty Commercial Segment for the same period in 2018. This increase in revenue was primarily due to higher net premiums earned of \$13.4 million due to higher premium production in our Professional Liability, E&S Property, E&S Casualty and Aerospace & Programs business units, partially offset by lower net earned premium in our Commercial Auto business unit. This increase in net premiums earned was partially offset by lower net investment income of \$2.5 million and lower commission and fees of \$1.5 million for the nine months ended September 30, 2019 as compared to the same period of 2018.

Pre-tax income for the Specialty Commercial Segment of \$33.2 million for the nine months ended September 30, 2019 was \$12.2 million higher than the \$21.0 million reported for the same period in 2018. This increase in pre-tax income was primarily the result of the increased revenue discussed above and lower losses and LAE of \$3.6 million, partially offset by higher operating expenses of \$0.8 million during the nine months ended September 30, 2019 as compared to the same period during 2018.

Our Specialty Commercial Segment reported a \$3.6 million decrease in losses and LAE which consisted of (a) a \$24.0 million decrease in losses and LAE in our Commercial Auto Business unit due largely to lower net earned premiums, as well as \$7.6 million of unfavorable prior year net loss reserve development recognized during the nine months ended September 30, 2019 as compared to \$17.5 million of unfavorable prior year net loss reserve development during the same



period of 2018, (b) a \$10.9 million increase in losses and LAE in our E&S Casualty business unit due primarily to \$5.0 million of unfavorable prior year net loss reserve development during the nine months ended September 30, 2019 as compared to \$4.6 million of favorable prior year net loss reserve development during the same period of 2018, as well as higher net earned premiums, (c) a \$2.4 million increase in losses and LAE in our E&S Property business unit due to increased net premiums earned, partially offset by \$0.8 million of net favorable prior year loss reserve development during the nine months ended September 30, 2019 as compared to \$0.8 million of unfavorable prior year net loss reserve development during the same period of 2018, (d) a \$6.1 million increase in losses and LAE attributable to our Professional Liability business unit due primarily to increased net premiums earned, partially offset by lower current accident year loss trends, and (e) a \$1.0 million increase in losses and LAE in our Aerospace & Programs business unit due primarily to higher current accident year loss trends as well as higher net premiums earned.

Operating expenses increased \$0.8 million primarily as the result of increased salary and related expenses of \$1.6 million, increased occupancy and other operating expenses of \$0.9 million and higher travel related expenses of \$0.1 million, partially offset by lower production related expenses of \$1.7 million due primarily to increased ceding commission from the reinsurance contract entered into during the fourth quarter of 2018 and lower professional services of \$0.1 million.

The Specialty Commercial Segment reported a net loss ratio of 68.8% for the nine months ended September 30, 2019 as compared to 75.4% for the same period in 2018. The gross loss ratio before reinsurance was 68.0% for the nine months ended September 30, 2019 as compared to 72.5% for the same period in 2018. The lower gross and net loss ratios were largely the result of lower gross current accident year loss trends, as well as lower unfavorable prior year loss reserve development. The Specialty Commercial Segment reported \$11.2 million of unfavorable prior year net loss reserve development for the nine months ended September 30, 2019 as compared to unfavorable prior year net loss reserve development of \$15.7 million for the same period of 2018. During the nine months ended September 30, 2019, the Specialty Commercial Segment reported \$2.1 million of net catastrophe losses as compared to \$1.3 million during the same period of 2018. The Specialty Commercial Segment reported a net expense ratio of 22.1% for the nine months ended September 30, 2019 as compared to 22.8% for the same period of 2018. The decrease in the expense ratio was due predominately to the impact of increased ceding commissions.

Standard Commercial Segment

Gross premiums written for the Standard Commercial Segment were \$70.9 million for the nine months ended September 30, 2019, which was \$5.0 million, or 8.0%, more than the \$65.9 million reported for the same period in 2018. The increase in gross premiums written was due to higher premium production in our Commercial Accounts business unit. Net premiums written were \$47.8 million for the nine months ended September 30, 2019 as compared to \$58.3 million for the same period in 2018. The decrease in net premiums written was due to increased ceded premium under a quota share reinsurance agreement entered into during the fourth quarter of 2018 on the casualty lines of business produced by the Commercial Accounts business unit.

Total revenue for the Standard Commercial Segment of \$52.0 million for the nine months ended September 30, 2019, was \$6.0 million, or 10%, less than the \$58.0 million reported for the same period in 2018. This decrease in total revenue was due to lower net premiums earned of \$5.9 million, due primarily to the quota share reinsurance agreement entered into during the fourth quarter of 2018, and lower commission and fees of \$0.2 million, partially offset by higher net investment income of \$0.1 million during the nine months ended September 30, 2019 as compared to the same period during 2018.

Our Standard Commercial Segment reported pre-tax income of \$3.6 million for the nine months ended September 30, 2019 as compared to \$11.2 million reported for the same period of 2018. The decrease in pre-tax income was the result of decreased revenue discussed above and higher losses and LAE of \$5.1 million, partially offset by lower operating expenses of \$3.5 million. Reduced operating expenses were largely the result of lower production related expenses of \$4.0 million due to increased ceding commission from the reinsurance contract entered into during the fourth quarter of 2018, partially offset by higher salary and related expenses of \$0.3 million and higher professional service fees and other general expenses of \$0.2 million.

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The Standard Commercial Segment reported a net loss ratio of 69.0% for the nine months ended September 30, 2019 as compared to 52.2% for the same period of 2018. The gross loss ratio before reinsurance for the nine months ended September 30, 2019 was 69.4% as compared to the 60.5% reported for the same period of 2018. The increase in the gross and net loss ratios was due to higher current net accident year loss trends and a lower net favorable prior year reserve development. During the nine months ended September 30, 2019, the Standard Commercial Segment reported favorable net loss reserve development of \$3.5 million as compared to favorable net loss reserve development of \$8.8 million during the same period of 2018. The Standard Commercial Segment reported \$1.5 million of net catastrophe losses during the nine months ended September 30, 2019 as compared to \$3.2 million of net catastrophe losses during the same period of 2018. The Standard Commercial Segment reported a net expense ratio of 30.4% for the nine months ended September 30, 2019 as compared to 33.5% for the same period of 2018. The decrease in the expense ratio was primarily due to the impact of increased ceding commissions in our Commercial Accounts business unit.

Personal Segment

Gross premiums written for the Personal Segment were \$76.8 million for the nine months ended September 30, 2019 as compared to \$53.4 million for the same period in the prior year. Net premiums written for our Personal Segment were \$64.2 million for the nine months ended September 30, 2019, which was an increase of \$40.6 million from the \$23.6 million reported for the same period in 2018. The increase in gross written premiums was primarily due to higher premium production in our current geographical footprint. The increase in net written premiums was due to increased production as well as increased retention of business effective October 1, 2018.

Total revenue for the Personal Segment was \$65.5 million for the nine months ended September 30, 2019 as compared to \$24.9 million for the same period in 2018. The increase in revenue was due to an increase in net premiums earned of \$38.7 million, increased finance charges of \$1.7 million and increased investment income of \$0.2 million during the nine months ended September 30, 2019 as compared to the same period during 2018.

Pre-tax income for the Personal Segment was \$3.3 million for the nine months ended September 30, 2019 as compared to pre-tax income of \$0.7 million for the same period of 2018. The pre-tax income was primarily the result of the increased revenue discussed above, partially offset by increased losses and LAE of \$28.7 million and increased operating expenses of \$9.3 million for the nine months ended September 30, 2019 as compared to the same period during 2018.

The Personal Segment reported a net loss ratio of 73.6% for the nine months ended September 30, 2019 as compared to 72.5% for the same period of 2018. The gross loss ratio before reinsurance was 77.8% for the nine months ended September 30, 2019 as compared to 67.9% for the same period in 2018. The higher gross loss ratio was primarily the result of higher current accident year loss trends, as well as unfavorable gross loss reserve development as compared to favorable gross loss reserve development for the prior year to date period. The higher net loss ratio was primarily the result of higher gross current accident year loss trends, including net catastrophe losses of \$1.1 million as compared to \$0.1 million for the prior year, and unfavorable net reserve development as compared to favorable net reserve development for the prior year, partially offset by a higher ceded loss ratio. The Personal Segment reported unfavorable net loss reserve development of \$57 thousand for the nine months ended September 30, 2019 as compared to favorable net loss reserve development of \$0.8 million during the same period of 2018. The Personal Segment reported a net expense ratio of 23.3% for the nine months ended September 30, 2019 as compared to 29.2% for the same period of 2018. The decrease in the expense ratio was due predominately to higher net premiums earned and higher finance charges, partially offset by higher production related expenses due to increased retention of business effective October 1, 2018.

Corporate

Total revenue for Corporate increased by \$18.8 million for the nine months ended September 30, 2019 as compared to the same period prior year. This increase in total revenue was due predominately to investment gains of \$17.4 million during the nine months ended September 30, 2019 as compared to investment gains of \$2.7 million reported for the same period of 2018, as well as higher net investment income of \$4.1 million for the nine months ended September 30, 2019 as compared to the same period during 2018.

Corporate pre-tax income was \$2.0 million for the nine months ended September 30, 2019 as compared to a pre-tax loss of \$13.6 million for the same period of 2018. The pre-tax income was primarily due to the higher revenue discussed above, partially offset by higher operating expenses of \$2.7 million, primarily as a result of increased salary and related expenses and professional services, and higher interest expense of \$0.5 million.

Financial Condition and Liquidity

Sources and Uses of Funds

Our sources of funds are from insurance-related operations, financing activities and investing activities. Major sources of funds from operations include premiums collected (net of policy cancellations and premiums ceded), commissions, and processing and service fees. As a holding company, Hallmark is dependent on dividend payments and management fees from its subsidiaries to meet operating expenses and debt obligations. As of September 30, 2019, we had \$25.1 million in unrestricted cash and cash equivalents, as well as \$1.0 million in debt securities, at the holding company and our non-insurance subsidiaries. As of that date, our insurance subsidiaries held \$38.9 million of unrestricted cash and cash equivalents, as well as \$567.8 million in debt securities with an average modified duration of 1.5 years. Accordingly, we do not anticipate selling long-term debt instruments to meet any liquidity needs.

AHIC and TBIC, domiciled in Texas, are limited in the payment of dividends to their stockholders in any 12-month period, without the prior written consent of the Texas Department of Insurance, to the greater of statutory net income for the prior calendar year or 10% of statutory policyholders' surplus as of the prior year end. Dividends may only be paid from unassigned surplus funds. HIC and HNIC, both domiciled in Arizona, are limited in the payment of dividends to the lesser of 10% of prior year policyholders' surplus or prior year's statutory net income, without prior written approval from the Arizona Department of Insurance. HSIC, domiciled in Oklahoma, is limited in the payment of dividends to the greater of 10% of prior year policyholders' surplus or prior year's statutory net income, not including realized capital gains, without prior written approval from the Oklahoma Insurance Department. During 2019, the aggregate ordinary dividend capacity of these subsidiaries is \$33.9 million, of which \$22.9 million is available to Hallmark. As a county mutual, dividends from HCM are payable to policyholders. During the first nine months of 2019 and 2018, our insurance company subsidiaries paid \$12.8 million and \$4.6 million in dividends to Hallmark, respectively.

Comparison of September 30, 2019 to December 31, 2018

On a consolidated basis, our cash (excluding restricted cash) and investments at September 30, 2019 were \$728.0 million compared to \$663.5 million at December 31, 2018. The primary reasons for this increase in unrestricted cash and investments were cash provided by operations, proceeds from our senior unsecured note offering, increases in investment fair values and proceeds from the exercise of employee stock options, partially offset by the repayment of the principal balance and accrued interest on our revolving credit facility, net purchases of fixed assets, and repurchases of common stock.

Comparison of Nine Months Ended September 30, 2019 and September 30, 2018

During the nine months ended September 30, 2019, our cash flow provided by operations was \$22.9 million compared to cash flow used by operations of \$19.0 million during the same period the prior year. The cash flow provided by operations during the first nine months of 2019 was driven by an increase in collected net premiums, higher collected investment income and higher collected finance charges. These increases in operating cash flow were partially offset by increased paid operating expense, increased federal income taxes paid and higher paid claims during the nine months ended September 30, 2019 as compared to the same period the prior year.

Net cash used by investing activities during the first nine months of 2019 was \$16.8 million as compared to net cash provided by investing activities of \$16.0 million during the first nine months of 2018. The cash used by investing activities during the first nine months of 2019 was primarily comprised of an increase of \$24.5 million in purchases of debt and equity securities, a decrease of \$6.1 million in maturities, sales and redemptions of investment securities as well as a \$2.2 million increase in purchases of fixed assets.

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Cash provided by financing activities during the first nine months of 2019 was \$19.2 million primarily as a result of net proceeds from our senior unsecured note offering of \$49.0 million and proceeds from the exercise of employee stock options of \$1.5 million, partially offset by the \$30.0 million repayment of the principal balance on our revolving credit facility and \$1.4 million in repurchases of our common stock. Cash used in financing activities during the first nine months of 2018 was \$1.2 million primarily as a result of repurchases of our common stock.

Credit Facilities

Our Second Restated Credit Agreement with Frost Bank (“Frost”) dated June 30, 2015, as amended, provided a \$15.0 million revolving credit facility (“Facility A”), with a \$5.0 million letter of credit sub-facility. The outstanding balance of the Facility A bore interest at a rate equal to the prime rate or LIBOR plus 2.5%, at our election. We paid an annual fee of 0.25% of the average daily unused balance of Facility A and letter of credit fees at the rate of 1.00% per annum. On August 19, 2019, we terminated Facility A.

The Second Restated Credit Agreement with Frost also provided a \$30.0 million revolving credit facility (“Facility B”), in addition to Facility A. We used Facility B loan proceeds solely for the purpose of making capital contributions to AHIC and HIC. We paid a quarterly fee of 0.25% per annum of the average daily unused balance of Facility B. Facility B bore interest at a rate equal to the prime rate or LIBOR plus 3.00%, at our election. On August 19, 2019, we repaid the \$30 million principal balance and accrued interest on Facility B. Upon such repayment, we terminated Facility B.

Subordinated Debt Securities

On June 21, 2005, we formed Hallmark Statutory Trust I (“Trust I”), an unconsolidated trust subsidiary, for the sole purpose of issuing \$30.0 million in trust preferred securities. Trust I used the proceeds from the sale of these securities and our initial capital contribution to purchase \$30.9 million of subordinated debt securities from Hallmark. The debt securities are the sole assets of Trust I, and the payments under the debt securities are the sole revenues of Trust I. On August 23, 2007, we formed Hallmark Statutory Trust II (“Trust II”), an unconsolidated trust subsidiary, for the sole purpose of issuing \$25.0 million in trust preferred securities. Trust II used the proceeds from the sale of these securities and our initial capital contribution to purchase \$25.8 million of subordinated debt securities from Hallmark. The debt securities are the sole assets of Trust II, and the payments under the debt securities are the sole revenues of Trust II.

Each trust pays dividends on its preferred securities at the same rate each quarter as interest is paid on the junior subordinated debt securities. Under the terms of the trust subordinated debt securities, we pay interest only each quarter and the principal of each note at maturity. The subordinated debt securities of each trust are uncollateralized and do not require maintenance of minimum financial covenants.

The following table summarizes the nature and terms of the junior subordinated debt and trust preferred securities:

| | Hallmark Statutory Trust I | Hallmark Statutory Trust II |
|---|---|--|
| Issue date | June 21, 2005 | August 23, 2007 |
| Principal amount of trust preferred securities | \$ 30,000 | \$ 25,000 |
| Principal amount of junior subordinated debt securities | \$ 30,928 | \$ 25,774 |
| Maturity date of junior subordinated debt securities | June 15, 2035 | September 15, 2037 |
| Trust common stock | \$ 928 | \$ 774 |
| Interest rate, per annum | Three Month LIBOR + 3.25% | Three Month LIBOR + 2.90% |
| Current interest rate at September 30, 2019 | 5.37% | 5.02% |

Senior Unsecured Notes

On August 19, 2019, Hallmark issued \$50.0 million of senior unsecured notes (“Notes”) due August 15, 2029. Interest on the Notes accrues at the rate of 6.25% per annum and is payable semi-annually in arrears commencing February 15, 2020. The Notes are not obligations of or guaranteed by any of Hallmark’s subsidiaries and are not subject to any sinking fund requirements. At Hallmark’s option, the Notes are redeemable, in whole or in part, prior to the stated maturity subject to certain provisions intended to make the holders of the Notes whole on scheduled interest and principal payments. The indenture governing the Notes contains certain covenants which, among other things, restrict Hallmark’s ability to incur additional indebtedness, make certain payments, create liens on the stock of certain subsidiaries, dispose of certain assets, or merge or consolidate with other entities. As of September 30, 2019, Hallmark was in compliance with all of these covenants.

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

Not required for smaller reporting company.

Item 4. Controls and Procedures.

The principal executive officer and principal financial officer of Hallmark have evaluated our disclosure controls and procedures and have concluded that, as of the end of the period covered by this report, such disclosure controls and procedures were effective in ensuring that information required to be disclosed by us in the reports that we file or submit under the Securities Exchange Act of 1934 is timely recorded, processed, summarized and reported. The principal executive officer and principal financial officer also concluded that such disclosure controls and procedures were effective in ensuring that information required to be disclosed by us in the reports that we file or submit under such Act is accumulated and communicated to our management, including our principal executive officer and principal financial officer, as appropriate, to allow timely decisions regarding required disclosure. During the most recent fiscal quarter, there have been no changes in our internal controls over financial reporting that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Risks Associated with Forward-Looking Statements Included in this Form 10-Q

This Form 10-Q contains certain forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934, which are intended to be covered by the safe harbors created thereby. These statements include the plans and objectives of management for future operations, including plans and objectives relating to future growth of our business activities and availability of funds. The forward-looking statements included herein are based on current expectations that involve numerous risks and uncertainties. Assumptions relating to the foregoing involve judgments with respect to, among other things, future economic, competitive and market conditions, regulatory framework, weather-related events and future business decisions, all of which are difficult or impossible to predict accurately and many of which are beyond our control. Although we believe that the assumptions underlying the forward-looking statements are reasonable, any of the assumptions could be inaccurate and, therefore, there can be no assurance that the forward-looking statements included in this Form 10-Q will prove to be accurate. In light of the significant uncertainties inherent in the forward-looking statements included herein, the inclusion of such information should not be regarded as a representation by us or any other person that our objectives and plans will be achieved.

PART II

OTHER INFORMATION

Item 1. Legal Proceedings.

We are engaged in various legal proceedings that are routine in nature and incidental to our business. None of these proceedings, either individually or in the aggregate, are believed, in our opinion, to have a material adverse effect on our consolidated financial position or our results of operations.

Item 1A. Risk Factors.

There have been no material changes to the risk factors discussed in Item 1A to Part I of our Form 10-K for the fiscal year ended December 31, 2018.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

Our stock buyback program initially announced on April 18, 2008, authorized the repurchase of up to 1,000,000 shares of our common stock in the open market or in privately negotiated transactions (the “Stock Repurchase Plan”). On January 24, 2011, we announced an increased authorization to repurchase up to an additional 3,000,000 shares. The Stock Repurchase Plan does not have an expiration date. We did not repurchase any shares of our common stock during the three months ended September 30, 2019.

Item 3. Defaults Upon Senior Securities.

None.

Item 4. Mine Safety Disclosures.

None.

Item 5. Other Information.

None.

Item 6. Exhibits.

The following exhibits are filed herewith or incorporated herein by reference:

| Exhibit Number | Description |
|-----------------------|---|
| 3(a) | Restated Articles of Incorporation of the registrant, as amended (incorporated by reference to Exhibit 3.1 to the registrant's Registration Statement on Form S-1 [Registration No. 333-136414] filed September 8, 2006). |
| 3(b) | Amended and Restated By-Laws of the registrant (incorporated by reference to Exhibit 3.1 to the registrant's Current Report on Form 8-K filed March 28, 2017). |
| 4.1 | Indenture between Hallmark Financial Services, Inc. and The Bank of New York Mellon Trust Company, N.A. dated August 19, 2019 (incorporated by reference to Exhibit 4.1 to the registrant's Current Report on Form 8-K filed August 21, 2019). |
| 4.2 | First Supplemental Indenture between Hallmark Financial Services, Inc. and The Bank of New York Mellon Trust Company, N.A. dated August 19, 2019 (incorporated by reference to Exhibit 4.2 to the registrant's Current Report on Form 8-K filed August 21, 2019). |
| 31(a) | Certification of principal executive officer required by Rule 13a-14(a) or Rule 15d-14(a). |
| 31(b) | Certification of principal financial officer required by Rule 13a-14(a) or Rule 15d-14(a). |
| 32(a) | Certification of principal executive officer Pursuant to 18 U.S.C. § 1350. |
| 32(b) | Certification of principal financial officer Pursuant to 18 U.S.C. § 1350. |
| 101 INS+ | XBRL Instance Document. |
| 101 SCH+ | XBRL Taxonomy Extension Schema Document. |
| 101 CAL+ | XBRL Taxonomy Extension Calculation Linkbase Document. |
| 101 LAB+ | XBRL Taxonomy Extension Label Linkbase Document. |
| 101 PRE+ | XBRL Taxonomy Extension Presentation Linkbase Document. |
| 101 DEF+ | XBRL Taxonomy Extension Definition Linkbase Document. |
| + | Filed with this Quarterly Report on Form 10-Q and included in Exhibit 101 to this report are the following documents formatted in XBRL (Extensible Business Reporting Language): (i) Consolidated Balance Sheets as of September 30, 2019 and December 31, 2018, (ii) Consolidated Statements of Operations for the three and nine months ended September 30, 2019 and 2018, (iii) Consolidated Statements of Comprehensive Income for the three and nine months ended September 30, 2019 and 2018, (iv) Consolidated Statements of Stockholder's Equity for the three and nine months ended September 30, 2019 and 2018, (v) Consolidated Statements of Cash Flows for the nine months ended September 30, 2019 and 2018 and (vi) related notes. |

SIGNATURES

In accordance with the requirements of the Exchange Act, the registrant has caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

HALLMARK FINANCIAL SERVICES, INC.

(Registrant)

Date: November 7, 2019

/s/ Naveen Anand

Naveen Anand, Chief Executive Officer and President

Date: November 7, 2019

/s/ Jeffrey R. Passmore

Jeffrey R. Passmore, Chief Financial Officer and Senior Vice President

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Section 2: EX-31.(A) (EX-31.(A))

Exhibit 31 (a)

CERTIFICATION

I, Naveen Anand, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Hallmark Financial Services, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures [as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)] and internal control over financial reporting [as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)] for the Registrant and have:
 - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c) evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

d) disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and

5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):

a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and

b) any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

Date: November 7, 2019

/s/ Naveen Anand

Naveen Anand,
Chief Executive Officer
(principal executive officer)

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Section 3: EX-31.(B) (EX-31.(B))

Exhibit 31 (b)

CERTIFICATION

I, Jeffrey R. Passmore, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Hallmark Financial Services, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;

4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures [as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)] and internal control over financial reporting [as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)] for the Registrant and have:

a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;

b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;

c) evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and

d) disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and

5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation of

internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):

a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and

b) any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

Date: November 7, 2019

/s/Jeffrey R. Passmore
Jeffrey R. Passmore
Chief Financial Officer
(principal financial officer)

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Section 4: EX-32.(A) (EX-32.(A))

Exhibit 32(a)

CERTIFICATION PURSUANT TO 18 U.S.C. § 1350

I, Naveen Anand, Chief Executive Officer of Hallmark Financial Services, Inc. (the "Company"), hereby certify that the accompanying report on Form 10-Q for the quarter ended September 30, 2019, and filed with the Securities and Exchange Commission on the date hereof (the "Report"), fully complies with the requirements of Section 13(a) of the Securities Exchange Act of 1934, as amended. I further certify that the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 7, 2019

/s/ Naveen Anand
Naveen Anand,
Chief Executive Officer
(principal executive officer)

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Section 5: EX-32.(B) (EX-32.(B))

Exhibit 32(b)

CERTIFICATION PURSUANT TO 18 U.S.C. § 1350

I, Jeffrey R. Passmore, Chief Accounting Officer of Hallmark Financial Services, Inc. (the "Company"), hereby certify that the accompanying report on Form 10-Q for the quarter ended September 30, 2019 and filed with the Securities and Exchange Commission on the date hereof (the "Report"), fully complies with the requirements of Section 13(a) of the Securities Exchange Act of 1934, as amended. I further certify that the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 7, 2019

/s/Jeffrey R. Passmore
Jeffrey R. Passmore
Chief Financial Officer
(principal financial officer)

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